

**IMPERVA®**

**SecureSphere**

# **WAF on Amazon AWS**

On-Demand

## **Configuration Guide**

**Version 11.5**

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# CHAPTER 1

## Introduction to SecureSphere on AWS

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This publication is intended for administrators tasked with deploying an Imperva SecureSphere in an Amazon Web Services (AWS) environment. It assumes the reader has a working knowledge of AWS and details the configuration steps required to achieve a successful deployment.

[Deployment Overview 6](#)

### Deployment Overview

This document describes deployment of SecureSphere on AWS in the order it should take place. It contains the following:

	Task/Subject	Description
1	<a href="#">Understanding SecureSphere Deployment in AWS</a> on page 8	Provides an overview of Deploying SecureSphere in AWS, includes topology examples, and lists prerequisites.
2	<a href="#">Deploying the SecureSphere Management Server</a> on page 14	Provides instructions on how to deploy the SecureSphere Management Server once AWS infrastructure has been configured.
3	<a href="#">Deploying a SecureSphere Gateway</a> on page 18	Once the license key has been uploaded, you need to deploy SecureSphere Gateways.

	Task/Subject	Description
5	<a href="#">Configuring AWS Infrastructure</a> on page 26	Provides step-by-step instructions on how to prepare and configure the AWS infrastructure so that it is ready for the deployment of the SecureSphere Management Server and Gateway.
5	<a href="#">Post Deployment Review</a> on page 40	After having deployed both the SecureSphere Management Server and Gateway, you should conduct a review to verify that you are ready to go online.
6	<a href="#">Patching AWS</a> on page 42	Provides instructions on how to patch AWS SecureSphere deployments.

## CHAPTER 2

# Understanding SecureSphere Deployment in AWS

---

In AWS deployments, the SecureSphere Gateways, the protected web servers and the Elastic Load Balancers (ELBs) – are all virtual.

The management server can also be virtual, or you can have it at your data center. A deployment in which the management server is at the data center is called a Hybrid Mode. For more information, see [Hybrid Mode](#) on page 63.

Moreover, the Gateways are scalable: in periods of peak demand, additional Gateways can be added to the Gateway Group and torn down when they are no longer needed. The web servers too can be scaled in the same way, in response to changes in the volume of traffic.



**Note:** SecureSphere AMIs are provided as Hardware Virtual Machines (HVM).

In AWS the Management Server holds the license for itself and the Gateways it manages. In order to enable auto scaling, your license should allow the number of desired gateways. If the traffic volume exceeds the capacity of the BYOL Gateways then it is possible to deploy additional On Demand gateway stacks to the management Servers, enabling further scaling up.

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[HTTP vs. HTTPS Support 12](#)

[System Prerequisites 12](#)

[AWS Configuration Checklist 13](#)



## Topology Overview

This section provides an overview of SecureSphere deployment in AWS and is meant to provide a model for deploying SecureSphere in AWS to match your requirements.

The configuration described here deploys SecureSphere in an existing AWS web server deployment, with two Availability Zones in the VPC.



**Note:** Configuration in this document includes two availability zones to illustrate deployment which provides High Availability (HA). Users who don't require High Availability can deploy SecureSphere on AWS with one Availability Zone.

## AWS Deployment Options

SecureSphere on AWS can be deployed in a number of configurations, as shown in the following table. Each row represents a different deployment and its options.

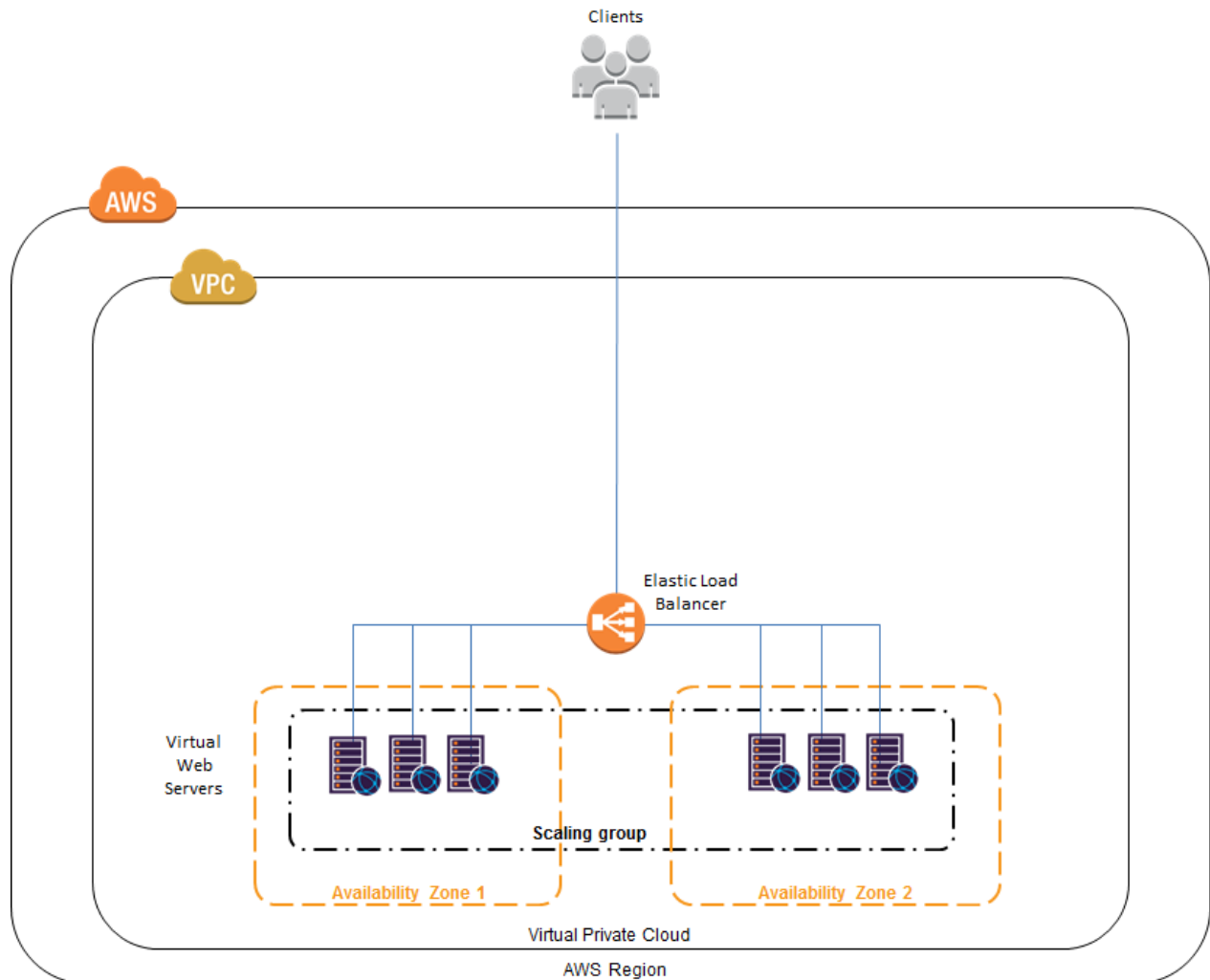
**AWS Deployment Options**

	# of External ELBs	Gateways	Internal ELB	Web Servers
1	Single	Gateway Group per Availability Zone	Spanning single or multiple Availability Zones	Gateway Group within Availability Zone or spanning multiple Availability Zones
2	Single	Gateway Group spanning multiple Availability Zones	Spanning single or multiple Availability Zones	Gateway Group within Availability Zone or spanning multiple Availability Zones
3	Multiple	Single Gateway Group spanning multiple Availability Zones	Spanning single or multiple Availability Zones	Gateway Group within Availability Zone or spanning multiple Availability Zones
4	Multiple	Gateway Group per Availability Zone	Spanning single or multiple Availability Zones	Gateway Group within Availability Zone or spanning multiple Availability Zones
5	<b>VPC Peering</b> across multiple VPCs, within a single region, across one or more AWS accounts. For more information, see <a href="#">VPC Peering</a> on page 39.			

## Deployment Example without SecureSphere

The figure below shows a typical deployment before SecureSphere. It includes:

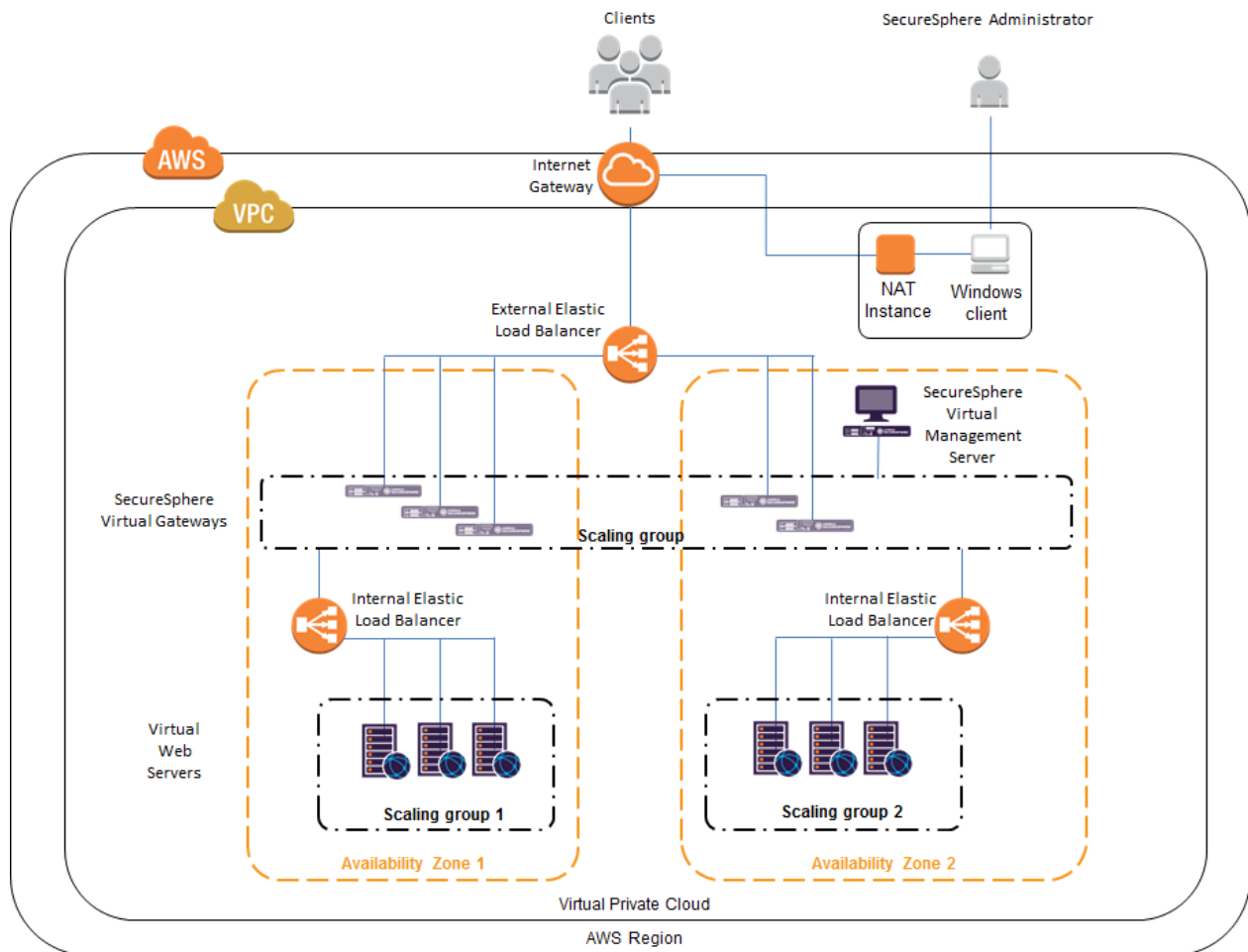
- Two availability zones
- An external Elastic Load Balancer
- A scaling group for each set of virtual web servers



## Deployment Example with SecureSphere

The image below shows the deployment with SecureSphere. This example includes:

- Two availability zones
- Access for the SecureSphere Administrator, typically provided via a Windows Client installed from the AWS Marketplace or a VPN
- An external and two internal Elastic Load Balancers
- A scaling group for SecureSphere Gateways
- A scaling group for each set of virtual web servers
- A NAT Instance (or any other technology that provides external access)
- A Windows client to provide access to the browser based SecureSphere user interface



Please note that this is not the only deployment possibility. There are others: for example, a single internal ELB might be used for the web application servers (though this is not recommended for the reasons set out in [Minimizing Traffic Costs and Delays](#) on page 40) or several different applications might be deployed behind the SecureSphere WAF.



**Note:** The SecureSphere Virtual Management Server is in a private subnet, not a public subnet. See [Subnets](#) on page 30 for a more detailed diagram, and [Windows Client - Connecting to the SecureSphere Management Server](#) on page 16 for information on the connection from the SecureSphere GUI Client to the Management Server.

## HTTP vs. HTTPS Support

Configuration described in this guide is based on a deployment where HTTPS communication is terminated at the External ELB, meaning that all traffic within the VPC is via HTTP. SecureSphere also supports full HTTPS traffic within the VPC.

The configuration below is relevant when working with HTTPS within the VPC.

To configure HTTPS support, you must:

- Configure a listener to HTTPS in the Load Balancer window.
- Upload an SSL certificate to the Load Balancer.
- Set the **Instance Protocol** to HTTPS.

Please note that using HTTPS will significantly impact performance, and traffic will be limited up to 100Mbps. Therefore, if using HTTPS it is recommended to use the SecureSphere **AV1000**.

## System Prerequisites

Before beginning the deployment, you need obtain the following:

Component	Definition
Amazon Account ID	You will get these when you open your account with Amazon Web Services.
Amazon Username and Password	The user who will perform the SecureSphere deployment should be defined as a <b>Power User</b> and granted all the required privileges for configuring the VPC and instantiating the SecureSphere Management Server, Gateway and the other components.
SecureSphere Template Files	<p>These files are downloaded from the Imperva FTP site. You need these files to create AWS stacks. These files are in JSON format. The possible AWS setups and their corresponding template files are as follows:</p> <ul style="list-style-type: none"> <li>• <b>WAF Gateway:</b> SecureSphere-WAF-Gateway-AWS-CloudFormation-&lt;SecureSphere-Version&gt;-BYOL.json</li> <li>• <b>Management Server, single mode:</b> SecureSphere-Management-AWS-CloudFormation-&lt;SecureSphere-Version&gt;-BYOL.json</li> </ul> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• Making changes to the original JSON files provided by Imperva beyond what is instructed in this document is not allowed. Any changes to these files without being approved by Imperva will not be supported.</li> </ul>
AWS Configuration	If your AWS environment is not configured, you need to configure it before setting up the SecureSphere stacks. For more information, see <a href="#">Configuring AWS Infrastructure</a> on page 26.

In addition, you must ensure that your AWS Service Limits enable you to configure a sufficient number of instances and other resources for your specific deployment. Running out of instances in the course of the deployment will cause unnecessary delays. For more information, refer to the AWS documentation.



**Note:** This guide assumes that your web application servers are already deployed in AWS.

## AWS Configuration Checklist

If you already have your AWS environment set up, you must confirm that all the items in the checklist below are properly configured. Failure to do so can lead to difficulties in getting your SecureSphere deployment to work. More details are given in [Configuring AWS Infrastructure](#) on page 26.

	Configuration Step	
1	<b>Design the deployment.</b>	Determine which AWS components you will need and confirm that your AWS Service Limits enable you to configure them all.
2	<b>Create the VPC.</b>	Make sure that the VPC exists and the web servers are already deployed in it. If this is not the case in your deployment, create the VPC at this point. For more information, see <a href="#">VPC (Virtual Private Cloud)</a> on page 28.
3	<b>Create the subnets.</b>	Create a subnet for each group of AWS components. For more information, see <a href="#">Subnets</a> on page 30.
4	<b>Create a key pair.</b>	Key pairs are used to launch instances and to connect to them. For more information, see <a href="#">Key Pair</a> on page 31.
5	<b>Enable Internet Connection.</b>	Use either a <b>NAT instance</b> or an <b>HTTP Proxy</b> to enable routing traffic from the Management Server and Gateways to the internet (for example, for a syslog server), and to notify AWS of the success or failure of instance creation. For more information, see <a href="#">NAT Instance</a> on page 32 and <a href="#">HTTP Proxy</a> on page 33.
6	<b>Update route tables.</b>	An AWS route table corresponds to the route table of a physical router. For more information, see <a href="#">Route Table</a> on page 34.
7	<b>Create Elastic Load Balancers.</b>	See <a href="#">Elastic Load Balancers</a> on page 35.
8	<b>Elastic IP Addresses</b>	See <a href="#">Elastic IP Address</a> on page 36.
9	<b>Create security groups.</b>	A security group corresponds to an internal firewall. For more information, see <a href="#">Security Groups</a> on page 37.

# Deploying the SecureSphere Management Server

To deploy a SecureSphere Management Server, you must set up a Management Server stack in AWS. Before commencing, make sure you have implemented the System Prerequisites. For more information, see [System Prerequisites](#) on page 12.

[Setting up a Management Server Stack 14](#)

[Windows Client - Connecting to the SecureSphere Management Server 16](#)

[Sealed CLI 16](#)

[Terminating a Management Server 17](#)

## Setting up a Management Server Stack

Note that setting up a stack is an operation conducted entirely in Amazon Web Services. The following procedure represents the most up-to-date AWS configuration. Imperva is not responsible for any changes that Amazon may make in their configuration.

**To set up a SecureSphere Management Server stack in AWS:**

1. In your browser, navigate to your Amazon Web Services page, and log in using your AWS account information.
2. Under **Deployment and Management**, click **CloudFormation**. The **CloudFormation** page appears.
3. Click **Create Stack**. The **Select Template** page appears.
4. Under **Template**, select **Upload a template to Amazon S3** and click **Browse**. The **File Upload** dialog box appears.
5. Navigate to the management server json file (SecureSphere-Management-AWS-CloudFormation-<SecureSphere-Version>-BYOL.json) on your computer, then click **Open**. The dialog box closes.
6. In the **Select Template** page, click **Next**. The **Specify Parameters** page appears.
7. Under **Stack**, enter a name for your new Management Server stack.
8. Enter values for the parameters in accordance with the table below. Click **Next**. The **Options** page appears.
9. Optional - Under **Tags**, for **Key** enter Name, and for **Value** enter the name you gave the stack.
10. Click **Next**. The Review page appears, summarizing the values for the parameters of your new stack.
11. Review these values to ensure they are correct.
12. Check the box **I acknowledge that this template might cause AWS CloudFormation to create IAM resources**. Click **Create**. The **CloudFormation** page appears, showing the progress of the creation of your new stack.



**Note:** The parameters section in the CloudFormation template can be modified to add default values to improve efficiency:

For example:

```
"04VpcId": {  
  "ConstraintDescription": "Must be a valid VPC Id (vpc-*).",  
  "Type": "AWS::EC2::VPC::Id",  
  "Default": "vpc-123456",  
  "Description": "Select Virtual Private Cloud (VPC) ID."  
},
```

Management Server instance parameters	Description
<b>01InstanceType</b>	Specify the AWS instance type, default is <b>c3.xlarge</b> .
<b>02KeyPairName</b>	Specify the name of the key pair to be used when accessing the Management Server with SSH.
<b>03AvailabilityZone(s)</b>	Specify the Availability Zone in which the Management Server is to be instantiated. For example: us-west-1a.
<b>04VpcId</b>	Specify the ID of the VPC in which to instantiate the Management Server. For example: vpc-a0f832c5.
<b>05ManagementSubnet(s)</b>	Specify the ID(s) of the subnet(s) in which the Management Server is to be instantiated.
<b>06PrivateIpAddress(es)</b>	The IP address(es) to which SecureSphere administrators will connect in order to configure SecureSphere. If you use the default, the IP address(es) will be assigned by AWS DHCP.
<b>07NewUserName</b>	The name of a SecureSphere administrative user who will be accessing the Management Server using CLI commands. <b>Note:</b> The user will authenticate using the key pair (see the KeyPairName parameter above).
<b>08SecurePasswd</b>	The password used for Gateway-Management Server communication. The same password must be entered when configuring the SecureSphere Gateways.
<b>09SecurePasswdReType</b>	
<b>10SystemPassword</b>	The password used by the Management Server to access the SecureSphere database.
<b>11SystemPasswordRetype</b>	
<b>12DNSDomain</b>	The default is to use Amazon's DNS server domain, but you can specify another domain.
<b>13DNSServers</b>	The default is to use Amazon's DNS servers, but you can specify the IP addresses of other servers.
<b>14NTPServers</b>	Specify the addresses of the NTP servers. The default is to use the value you configured, if any, for the DHCP Options Sets. <b>Note:</b> It is strongly recommended that you configure the NTP servers on the DHCP Options Sets in accordance with Amazon's instructions. Failure to do so can cause AWS permission issues in the long term.
<b>15Timezone</b>	The timezone of the Management Server in POSIX format. A list of valid time zone formats is available at <a href="http://il1.php.net/manual/en/timezones.php">http://il1.php.net/manual/en/timezones.php</a> <a href="http://il1.php.net/manual/en/timezones.php">http://il1.php.net/manual/en/timezones.php</a> . Click on the continent and enter one of the time zones exactly as displayed there, for example, <b>America/Halifax</b> or <b>Africa/Nairobi</b> .

## Windows Client - Connecting to the SecureSphere Management Server

There are two possibilities for connecting a client to the SecureSphere Management Server and configuring SecureSphere using the GUI:

Over a VPN – This method takes advantage of an existing internal enterprise VPN to provide security. For more information, search for OpenVPN in the Amazon documentation.

Remotely running a Windows client within the VPC – This method uses Microsoft RDP. You will have to create a Windows client instance and assign a key pair for this option.



**Note:** Windows clients are available in the Amazon marketplace.

## Sealed CLI

The following commands are available in the Command Line interface (CLI) in On-Demand deployments.

Command	Description
<b>aws-logs-remote</b>	upload AWS logs and configuration to URL
<b>date</b>	show the system date and time
<b>df</b>	show file system disk space usage
<b>ec2log</b>	view ec2 installation log
<b>export-local</b>	export database to local file system
<b>export-remote</b>	export-remote
<b>gti-gw-remote</b>	pull gti files extracted from the gw
<b>gti-remote</b>	upload get-tech-info to URL
<b>gwlog</b>	view gateway component log
<b>help</b>	list available commands
<b>history</b>	show command history
<b>hostname</b>	show the system hostname
<b>ifconfig</b>	show network interface settings
<b>impctl</b>	Imperva SecureSphere command line control utility
<b>import-local</b>	import database from local backup
<b>import-remote</b>	import database from remote URL



Command	Description
<b>netstat</b>	show network statistics
<b>patch-remote</b>	download and install SecureSphere patch from URL
<b>ping</b>	send ICMP ECHO_REQUEST to network hosts
<b>quit</b>	exit SecureSphere Shell
<b>reboot</b>	reboot the machine
<b>shutdown</b>	shutdown the machine
<b>svlog</b>	view server component log
<b>syslog</b>	view system log (/var/log/messages)
<b>traceroute</b>	print the route packets trace to network host
<b>version</b>	show version information
<b>wget</b>	test URL connectivity

To obtain help for any of these commands (except exit), enter either of the following commands:

`help <command name>`

**or**

`<command-name> -h`

**or**

`? <command-name>`

## Terminating a Management Server

Termination Protection is configured by default for Management Servers. To terminate a Management Server instance, you must first turn off Termination Protection (**Services > EC2**) and then terminate the Management Server.

# Deploying a SecureSphere Gateway



**Note:** Before deploying the SecureSphere Gateway, install the Imperva license on the Management Server and start the Management Server. For more information, see [Licensing SecureSphere - On Demand](#) on page 25.

A Gateway should have exactly two NICs on different segments (subnets) in the same Availability Zone:

- One NIC (eth0) is for monitoring traffic and should be facing the internal and external ELBs. This interface cannot be on the same subnet as the Management Server.
- The other NIC (eth1) is for management (including health checks) and communication with the SecureSphere Management Server.



**Note:** In contrast to a physical deployment, in the AWS environment the Gateway is configured so that management traffic is on eth1 and monitored traffic is on eth0.

[Setting up a WAF Gateway Stack 19](#)

[Configuring a SecureSphere Gateway 21](#)

[Creating a SecureSphere Server Group and HTTP Service 21](#)

[Configuring KRP Rules 22](#)

[Configuring Operation Mode 23](#)

[Important Notes 24](#)

## Setting up a WAF Gateway Stack

Note that setting up a stack is an operation conducted entirely in Amazon Web Services. The following procedure represents the most up-to-date AWS configuration. Imperva is not responsible for any changes that Amazon may make in their configuration.

### To set up a SecureSphere WAF Gateway stack in AWS:

1. In your browser, navigate to your Amazon Web Services page, and log in using your AWS account information.
2. Under **Deployment and Management**, click **CloudFormation**. The **CloudFormation** page appears.
3. Click **Create Stack**. The **Select Template** page appears.
4. Under **Stack**, enter a name for your new WAF Gateway stack.
5. Under **Template**, select **Upload a template to Amazon S3** and click **Browse**. The **File Upload** dialog box appears.
6. Navigate to the WAF Gateway json file (SecureSphere-WAF-Gateway-AWS-CloudFormation-<SecureSphere-Version>-BYOL.json) on your computer, then click **Open**. The dialog box closes.
7. In the **Select Template** page, click **Next**. The **Specify Parameters** page appears.
8. Enter values for the parameters in accordance with the table below. Click **Next**. The **Options** page appears.
9. Optional - Under **Tags**, for **Key** enter Name, and for **Value** enter the name you gave the stack.
10. Click **Next**. The Review page appears, summarizing the values for the parameters of your new stack.
11. Review these values to ensure they are correct.

Check the box **I acknowledge that this template might cause AWS CloudFormation to create IAM resources**. Click **Create**. The **CloudFormation** page appears, showing the progress of the creation of your new stack.

**AWS WAF Gateway Parameters - On Demand**

Gateway instance parameters	Description
<b>02InstanceType</b>	Specify the AWS instance type, default is <b>c3.xlarge</b> .
<b>03ManagementServerIP</b>	The IP address of the Management Server which manages the Gateway.
<b>04GatewayGroup</b>	Enter the name of the Gateway group to which the Gateway belongs. If the <b>UseSingleGatewayGroup</b> parameter (see below) is set to False, the Availability Zone will be appended to the name. This will be updated on the Management Server.
<b>05KeyPairName</b>	Specify the name of the key pair to be used when accessing the Gateways with SSH.
<b>06AvailabilityZones</b>	Specify a comma-separated list of Availability Zones which the Gateway scaling group is to span. For example: <code>us-west-1a, us-west-2a</code> .
<b>07VpcId</b>	Specify the ID of the VPC in which to instantiate the Gateway. For example: <code>vpc-a0f832c5</code> .
<b>08ManagementSubnets</b>	The ID of the subnet in which the Management Server is located. <b>Note:</b> For 1-Leg WAF deployments, leave this field blank. For more information, see .
<b>09DataSubnet</b>	Specify a comma-separated list of subnet IDs, one for each Availability Zone which the Gateway scaling group is to span, in the same order as the list of Availability Zones specified under <b>AvailabilityZones</b> .

Gateway instance parameters	Description
<b>10ScalingMinSize</b>	Specify the minimum number of Gateways in the Gateway scaling group. The minimum supported is one gateway. However the default value for this field is two. It is recommended that you use two gateways to provide full gateway high availability.
<b>11ScalingMaxSize</b>	Specify the maximum number of Gateways in the Gateway scaling group. You must ensure that you have a license for the number of Gateways specified; otherwise the scale up will fail.
<b>12ELBNames</b>	Specify a comma-separated list of the names of the external ELBs. The Gateways will be assigned these ELBs, and will be scaled up and down based on the ELBs health check.
<b>13UseSingleGatewayGroup</b>	Select one of: <ul style="list-style-type: none"> <li><b>True:</b> There will be only one Gateway group (specified by the GatewayGroup parameter - see above).</li> <li><b>False:</b> The Availability Zone name will be appended to the Gateway group names created by SecureSphere. So if there are multiple Availability Zones, there will be multiple Gateway groups.</li> </ul>
<b>14NewUserName</b>	The name of a SecureSphere administrative user who will be accessing the Gateway using CLI commands. <b>Note:</b> The user will authenticate using the key pair (see the <b>KeyPairName</b> parameter above).
<b>15SecurePasswd</b>	The password used for Gateway-Management Server communication. The same password must be entered when configuring the SecureSphere Management Server.
<b>16SecurePasswdReType</b>	
<b>17ImpervaPassword</b>	The password that database Agents use to connect to the Gateway.
<b>18ImpervaPasswdReType</b>	
<b>19DNSDomain</b>	The default is to use Amazon's DNS server domain, but you can specify another domain.
<b>20DNSServers</b>	The default is to use Amazon's DNS servers, but you can specify the IP addresses of other servers.
<b>21NTPServers</b>	Specify the IP addresses of the NTP servers. <b>Note:</b> It is strongly recommended that you configure the NTP servers on the AWS instances in accordance with Amazon's instructions. Failure to do so can cause AWS permission issues in the long term.
<b>22Timezone</b>	The timezone of the Management Server in POSIX format. A list of valid time zone formats is available at <a href="http://il1.php.net/manual/en/timezones.php">http://il1.php.net/manual/en/timezones.php</a> <a href="http://il1.php.net/manual/en/timezones.php">http://il1.php.net/manual/en/timezones.php</a> . Click on the continent and enter one of the time zones exactly as displayed there, for example, <b>America/Halifax</b> or <b>Africa/Nairobi</b> .

The SecureSphere Gateways are in effect reverse proxies for the internal ELBs, and the details of the web application servers can be hidden from the Gateways. See the figure 4 in VPC for an example of this configuration.

## Configuring a SecureSphere Gateway

Once you have configured AWS infrastructure, deployed the SecureSphere management server, licensed SecureSphere, and deployed SecureSphere gateways, you then need to access SecureSphere via the SecureSphere GUI and configure a number of items to get up and running. These items include:

	Configuration in SecureSphere	For more information...
<b>1</b>	Create a server group.	<a href="#">Creating a SecureSphere Server Group and HTTP Service</a> on page 21
<b>2</b>	Define one or more KRP rules for the SecureSphere Gateway, so that traffic is correctly directed to the web servers.	<a href="#">Configuring KRP Rules</a> on page 22
<b>3</b>	Configure the Server Group's Operation Mode.	<a href="#">Configuring Operation Mode</a> on page 23

For more information on configuring a SecureSphere gateway, see the **SecureSphere Web Security User Guide**. The following sections describe configuration issues specific or particularly important in the AWS environment.

## Creating a SecureSphere Server Group and HTTP Service

**To create a SecureSphere server group and HTTP service:**

1. Once the gateway has been deployed, access SecureSphere configuration via a web browser using the following path: `https://<Your Management IP address>:8083/` and log on.
2. Place all the Gateways in the same Gateway Group.
3. For each Gateway in the Gateway Group, create an alias. Give all the aliases in the same Gateway Group the same name.
4. In the SecureSphere **Main** workspace under **Setup > Sites**, right click the **Sites** tree and click **Create Server Group**.
5. Right click the new **Server Group** and click **Create Service > HTTP Service**.

See the **SecureSphere Web Security User Guide** for assistance with these tasks.

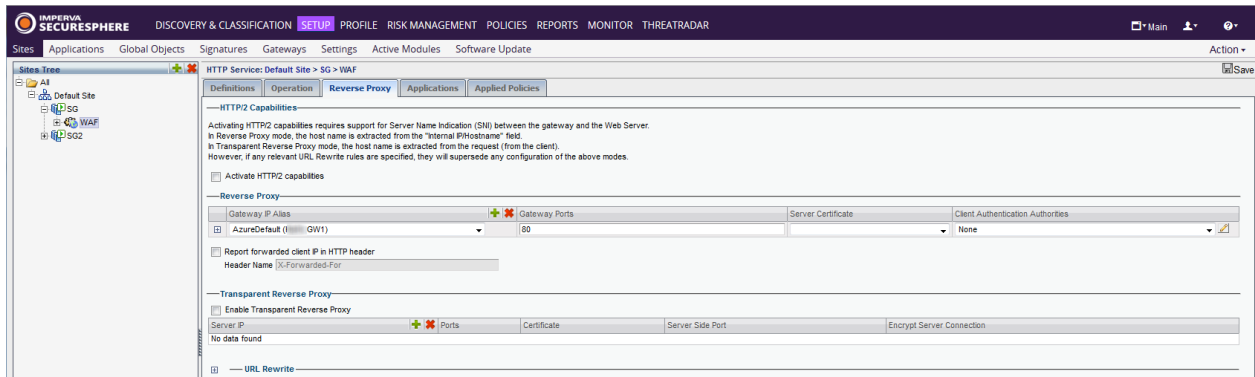
## Configuring KRP Rules

When defining a KRP rule in SecureSphere, the traffic should be directed to the internal ELB fronting the web application servers.

If you choose the topology recommended elsewhere in this guide, then the internal ELB(s) should be in the same availability zone as the corresponding Gateway group. In the image below, GW-Group-AZ1 should forward traffic to ELBs in AZ1, while GW-Group-AZ2 should forward traffic to ELBs in AZ2.

On the other hand, if you choose a topology in which a single gateway group spans multiple availability zones, using a single inner ELB, which means traffic can cross between availability zones, then the traffic should be directed from that single gateway group to the single ELB.

To access KRP rule configuration, in the Server Group you created, create an **HTTP service** and select it in the **Sites** tree. Click the **Reverse Proxy** tab. Then under **Gateway IP alias**, click **New** and configure the relevant details.



In an AWS deployment, in the field **Internal IP / Hostname**, enter the **AWS DNS Name** of the **internal ELB** rather than an IP address, because the internal ELB's IP address may change from time to time. You can see the DNS Name in **Load Balancers** under **EC2 Dashboard > Network & Security**.



**Note:** In order to avoid the ELB health check failures, you need to create a default reverse proxy rule. If you want to automate the process, see [Create Default Reverse Proxy Rule](#) on page 72.

In order for the WAF system to properly process the original source IP, the client IP forwarding (X-forwarded-For) header must be enabled. To enable the X-Forwarded-For header, select the desired Web service, select the **Operation** tab. Under **Forwarded Connections**, select **Identify real client IP according to HTTP forwarding header**. Then click the **New** button and edit the details as desired.

**HTTP Service: Default Site > New > Also new**

Definitions	Operation	Reverse Proxy	Applications	Applied Policies								
<div> <div>+ User Tracking</div> <div>+ Restrictions</div> <div>+ Data Masking</div> <div>- <b>Forwarded Connections</b> <div> <input checked="" type="checkbox"/> Identify real client IP according to HTTP forwarding header           <table border="1"> <thead> <tr> <th>Header Name</th> <th>+ X</th> <th>- X</th> <th>Proxy IP Group</th> </tr> </thead> <tbody> <tr> <td>X-Forwarded-For</td> <td></td> <td></td> <td>Any IP</td> </tr> </tbody> </table> </div> </div> </div> <div>For security reason, it is strongly recommended to set an IP group for each proxy.</div> <div>+ Advanced HTTP Settings</div> <div>+ XML Parsing</div> <div>+ NTLM Authentication</div>					Header Name	+ X	- X	Proxy IP Group	X-Forwarded-For			Any IP
Header Name	+ X	- X	Proxy IP Group									
X-Forwarded-For			Any IP									

For more information about defining SecureSphere KRP rules, see the [SecureSphere Web Security User Guide](#).

## Configuring Operation Mode

There are three operation modes:

- **Active:** SecureSphere monitors traffic and apply policies. This means that alerts are generated and traffic is blocked when required by a policy.
- **Simulation** (default): SecureSphere simulates monitoring, that is, it monitors traffic and generates alerts and violations, but does not block traffic. It is recommended to use simulation mode when SecureSphere is learning traffic.
- **Disabled:** SecureSphere neither monitors nor blocks traffic. Traffic does not access the server. This mode should be used only in exceptional circumstances, for example, for debugging.

Initially, after SecureSphere is first installed, it is configured in simulation mode. While in this mode, you can identify suspicious traffic by examining whatever alerts are generated. At some point, you will want to switch to active mode in order to block this traffic, some of which will be blocked by SecureSphere's default security policies. There will be a period of time during which you may wish to fine tune the policies, possibly defining new ones, in order to adapt your configuration to your specific requirements, for example, to eliminate false positives.

### To configure the operation mode:

1. In the **Main** workspace, select **Setup > Sites**.
2. In the **Sites** window, click the server group whose operating mode you want to modify.
3. Click the **Definitions** tab.
4. Select the desired **Operation Mode**.
5. Click **Save**.

For information on fine tuning your configuration, see the [SecureSphere Web Security User Guide](#).

## Important Notes

- **Gateway Group Names:** SecureSphere Gateway group names should not be changed after they are initially defined. The reason is that scaled-up Gateways will continue to be assigned to the old group name.
- **Auto Scaling:** You can change the default auto scaling rules in Amazon CloudWatch if you find them unsuitable for your specific environment. Auto scaling cannot be disabled, but you can configure the rules in such a way that no auto scaling ever takes place.
- **Gateway Configuration Changes:** Changing the configuration of Gateways is complicated by the need to ensure that scaled-up Gateways receive the changed configuration rather than the previous one. To do this, update the stack (**Services > CloudFormation**) with the changed values, then manually scale the Gateways down and then up.



## CHAPTER 3

# Licensing SecureSphere - On-Demand

---

Your copy of SecureSphere On-Demand does not require a license. You can begin using SecureSphere On-Demand immediately after you install and configure it.

After configuring SecureSphere, it is recommended that you notify Imperva of your contact details. To do this, go to **Admin > Licenses** and click in the **Amazon On-Demand Registration Form** section.



**Note:** SecureSphere supports both BYOL and On-Demand Licenses at the same time. If your implementation uses both of these license types, they will both appear in the Management Server licensing window.

After completing the registration process, you will be have access to the following:

1. Imperva Support and Professional Services.
2. The full range of ThreatRadar feature included with SecureSphere On-Demand.

# CHAPTER 4

## Configuring AWS Infrastructure

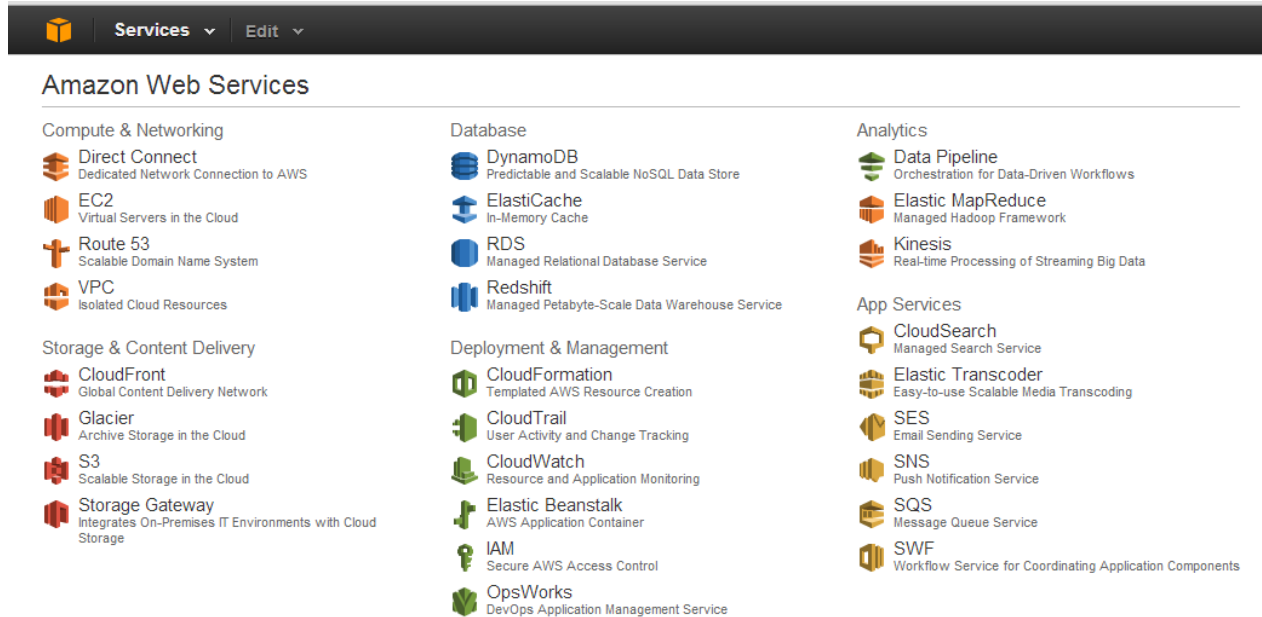
---

The following sections – which assume a working knowledge of AWS on the part of the reader – describe the special considerations in configuring a SecureSphere deployment in AWS, and provide suggested configuration guidelines. However, since every deployment is unique, the reader should approach these guidelines with some flexibility and be prepared to depart from them if warranted by the particular characteristics, requirements and constraints of the specific environment.

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VPC (Virtual Private Cloud)	28
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Enable Internet Connection	32
Route Table	34
Elastic Load Balancers	35
External ELB	36
XFF	36
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Session Stickiness (Affinity)	36
Elastic IP Address	36
Security Groups	37
NAT Instance Security Groups	39
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## AWS Console

When you log in to AWS, the Amazon Console is displayed.



**Figure 1: Amazon Console**

The Amazon Web Services you will be using in this deployment are the following:

Amazon Web Services Component	will be used in order to ...
EC2	Create virtual servers in the Amazon Cloud. In this deployment, the web application servers have already been created and deployed (see the figure in <a href="#">Deployment Example without SecureSphere</a> on page 10).
VPC	Create a Virtual Private Cloud in which the deployment will be located. In this deployment, the VPC already exists.
Cloud Formation	Create the SecureSphere Management Server and Gateways from templates provided by Imperva.
Cloud Watch	Monitor the success / failure of the deployment itself and afterwards, events in the VPC.

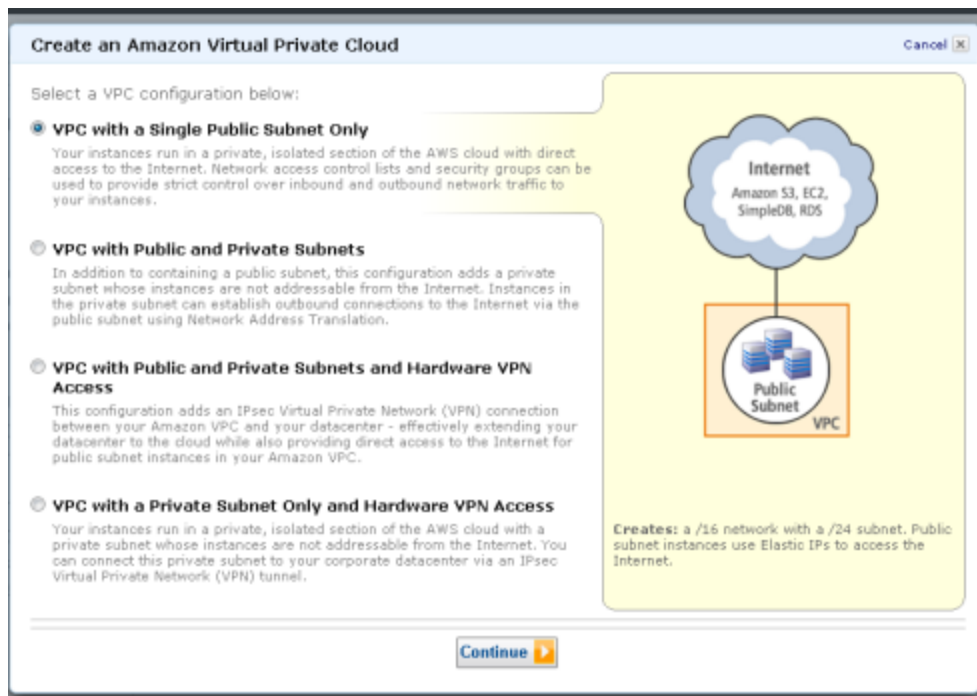
## VPC (Virtual Private Cloud)

VPCs are configured by clicking Start VPC Wizard in the VPC Dashboard.



**Figure 2: Creating a Virtual Private Cloud**

Then the following is displayed once starting the VPC Wizard.

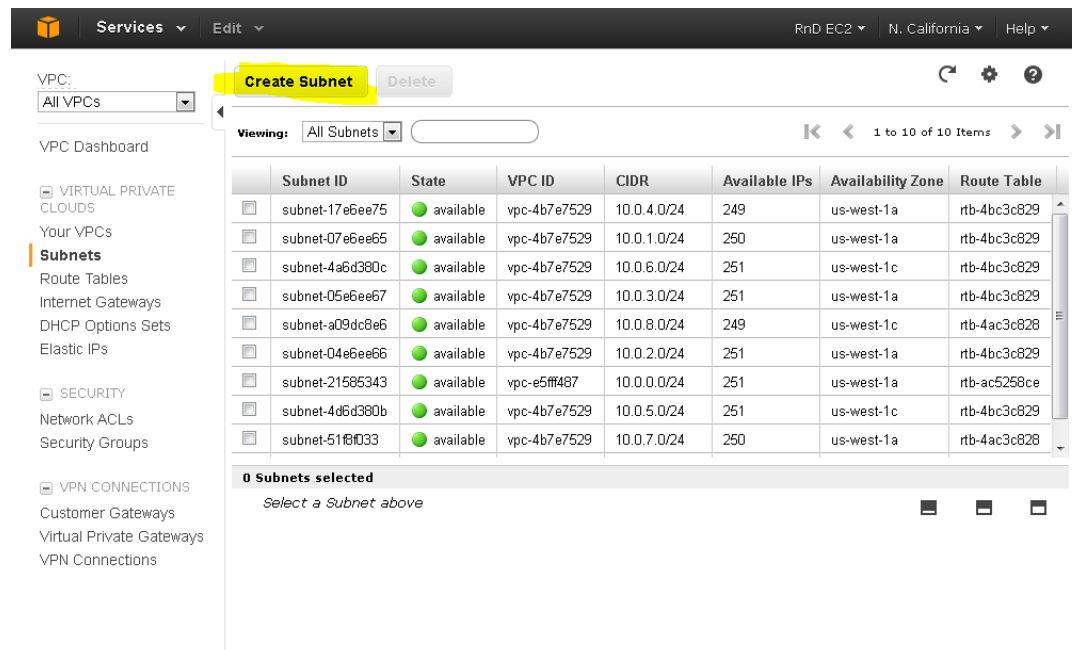
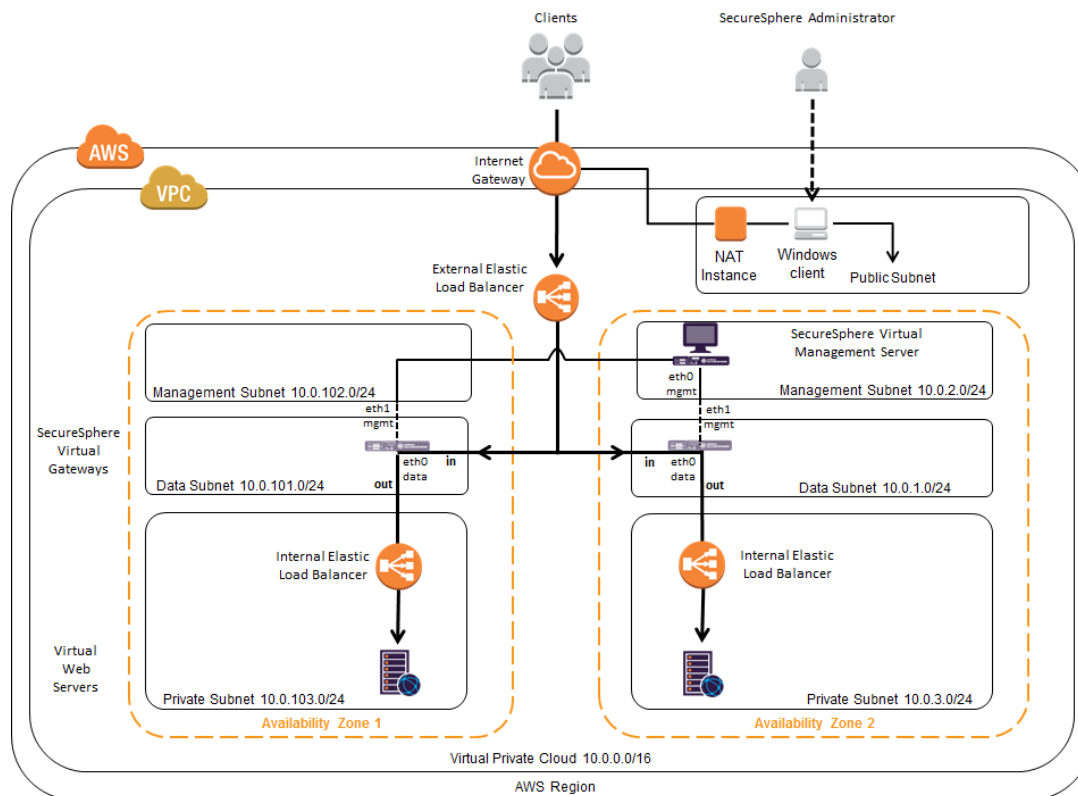


A SecureSphere

Gateway scaling group should span all the Availability Zones in which the web servers are located. In this deployment, the VPC already exists, and consists of two Availability Zones (see [Deployment Example with SecureSphere](#) on page 11).

## Subnets

Subnets are configured in VPC Dashboard > Subnets.



### Figure 3: Creating a Subnet

The VPC should be configured with several subnets, for example as shown in the figure below.

The NAT instance and Windows client are located within a public subnet. While all other subnets are private, that is, they are not directly accessible from the internet.

A Windows client needs to be separately added from the Amazon Marketplace. It is then used so the SecureSphere Administrator can communicate with the SecureSphere Management Server.

**Notes:**

- A Gateway has two NICs, each one of which is connected to a different subnet in the same Availability Zone.
- The Gateway's data interface cannot be on the same subnet as the Management Server.

This configuration forces all traffic to the web servers to pass through the SecureSphere Gateways. When the deployment is complete, it is essential that you confirm that there are no alternate routes to the web servers that bypass the SecureSphere Gateways.

## Key Pair

Amazon EC2 uses public-key cryptography to encrypt and decrypt login information. Public-key cryptography uses a public key to encrypt a piece of data, such as a password, then the recipient uses the private key to decrypt the data. The public and private keys are known as a key pair.<sup>1</sup>

To log in to your instance, you must create a key pair in AWS, then specify the name of the key pair when you launch an instance, and provide the private key when you connect to the instance.

Linux/Unix instances have no password, and you use a key pair to log in using SSH. With Windows instances, you use a key pair to obtain the administrator password and then log in using RDP.

Key Pairs are configured in **Services > EC2 Dashboard > Key Pairs**.

You will need to define at least one key pair that will be used, for example, when you:

- Launch an instance, for example, a SecureSphere Gateway, Management Server or NAT instance
- Connect to an instance, using SSH for example

If lost, the key file cannot be restored, so you must store the Key Pair file in a safe and secure manner.

## Enable Internet Connection

Either set up a NAT Instance or a HTTP Proxy for each VPC.

### NAT Instance

NAT Instances are used in this deployment in order to provide access to the SecureSphere Management Server and Gateway from the public domain. However you can alternatively decide to use other means, such as an HTTP Proxy. NAT instances are configured in **Services > EC2 > Instances**.



**Note:** For detailed information about NAT instances, refer to the Amazon documentation.

1. Choose AMI 2. Choose Instance Type 3. Configure Instance 4. Add Storage 5. Tag Instance 6. Configure Security Group 7. Review

### Step 3: Configure Instance Details

Configure the instance to suit your requirements. You can launch multiple instances from the same AMI, request Spot instances to take advantage of the lower pricing, assign an access management role to the instance, and more.

**Number of instances** ⓘ 1

**Purchasing option** ⓘ ☐ Request Spot Instances

**Network** ⓘ vpc-e5ff487 (10.0.0.0/16) [Create new VPC](#)

**Subnet** ⓘ subnet-21585343 (10.0.0.0/24) [us-west-1a] [Create new subnet](#)  
251 IP Addresses available

**Public IP** ⓘ ☐ Automatically assign a public IP address to your instances

**IAM role** ⓘ None

**Shutdown behavior** ⓘ Stop

**Enable termination protection** ⓘ ☐ Protect against accidental termination

**Monitoring** ⓘ ☐ Enable CloudWatch detailed monitoring

[Additional instance details](#)

[Cancel](#) [Previous](#) [Review and Launch](#) [Next: Add Storage](#)

**Figure 4: Configuring a NAT Instance**

A NAT instance enables SecureSphere Gateways and Management Servers in the private subnets to access the internet, for example, for syslogs, Imperva FPS services, and to notify AWS of the success or failure of instance creation.



**Note:** For information about configuring a Security Group for a NAT instance, see [NAT Instance Security Groups](#) on page 39.

A NAT instance is located in a public subnet (see the figure in [Subnets](#) on page 30).

Additionally, in order to provide public access you need to configure the associated **Security Group** protocol with a Source IP address of 0.0.0.0.

Protocol ⓘ	Type ⓘ	Port Range (Code) ⓘ	Source ⓘ
All traffic	All	0 - 65535	Custom IP 0.0.0.0

You should disable source/destination checking for the NAT instance, because it must be able to send and receive traffic when the source or destination is not itself. For more information, search for **Disabling Source/Destination Checks** in the Amazon AWS documentation.



## HTTP Proxy

If your deployment includes an HTTPS proxy, you must edit the Gateway and MX JSON template files before deploying it and specify values for the following parameters as appropriate to your configuration.

```
"https.proxyHost : Null\n",  
"https.proxyPort : Null\n",  
"http.proxyUser: Null\n",  
"http.proxyPass : Null\n"
```

Parameter	Definition
https.proxyHost	The IP address of the HTTPS proxy.
https.proxyPort	The port number on the HTTPS proxy to which to send HTTPS traffic.
http.proxyUser	The user name for the connection to the HTTP proxy.
http.proxyPass	The password for the connection to the HTTP proxy.



**Note:** HTTPS support is required in a proxy-only environment for AWS deployment.

## Route Table

You need to set up the subnets' routing as follows:

- **NAT:** The Nat subnet is public. It must be routed to the IGW.
- **Management Server:** The Management Server subnet is private. Set the default route (0.0.0.0/0) to the NAT subnet.
- **Gateway:** The Gateway subnet is private. Set the default route (0.0.0.0/0) to the NAT subnet.

For deployments with a complex arrangement of subnets, it is recommended that you set up a route table dedicated to the SecureSphere elements. The routing table for the private subnets (both Management Server and Gateway) can be the same routing table.

Route tables are configured in **Services > VPC > Route Tables**.

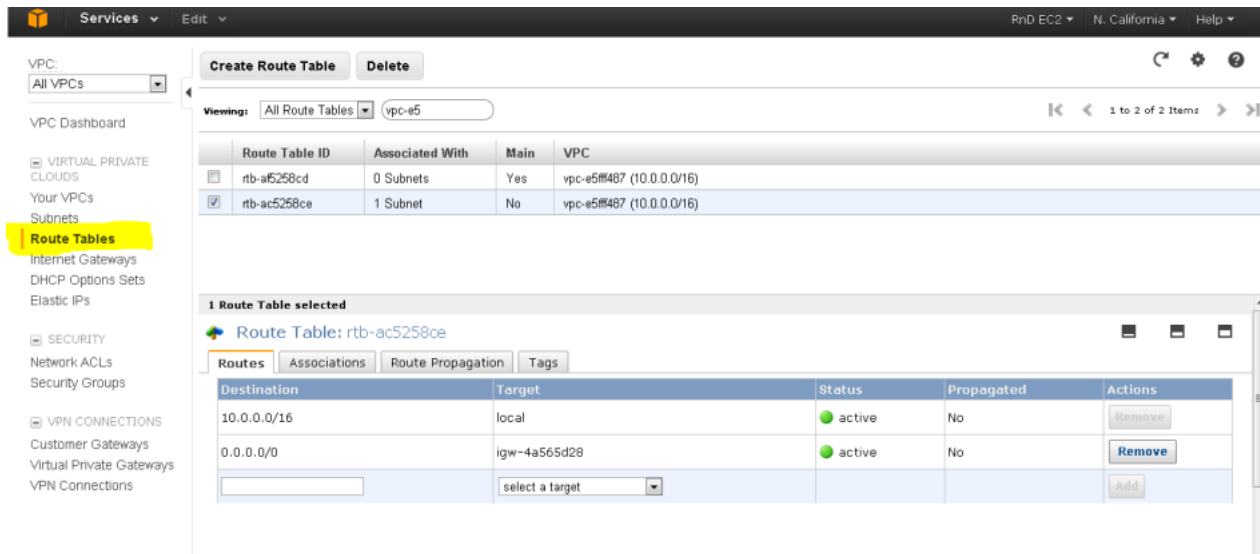


Figure 5: Create Route Table Window - Public Subnet Routing

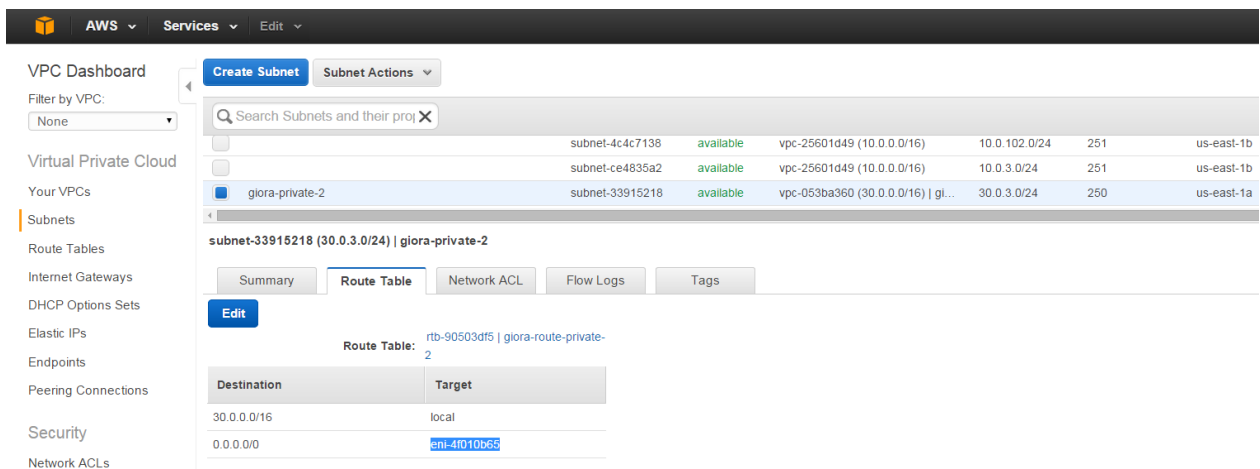


Figure 6: Create Route Table Window - Private Subnet Routing

## Elastic Load Balancers

Elastic Load Balancers are configured by clicking Create Load Balancer in Services > EC2 > Load Balancers.

The screenshot shows the AWS Management Console interface for creating a new Elastic Load Balancer. The top navigation bar includes 'Services', 'Edit', and regional information (RnD EC2, N. California, Help). The left sidebar shows the 'EC2 Dashboard' with options for 'Events', 'Tags', 'INSTANCES' (Instances, Spot Requests, Reserved Instances), and 'IMAGES'. The main content area displays the 'Create Load Balancer' button and a table of existing load balancers (currently empty). Below this, the 'Create a New Load Balancer' wizard is shown, with steps: DEFINE LOAD BALANCER, CONFIGURE HEALTH CHECK, ADD EC2 INSTANCES, and REVIEW. The 'DEFINE LOAD BALANCER' step is active, showing a wizard introduction and configuration fields: 'Load Balancer Name' (MyInnerELB), 'Create LB inside' (vpc-e5f487 (10.0.0.0/16)), and 'Create an internal load balancer' (checked). The 'Listener Configuration' table has two rows: a default HTTP listener on port 80 and a new listener being added (HTTP, port, and instance port fields are empty). The 'Continue' button is highlighted in yellow.

**Figure 7: Create an Elastic Load Balancer**

In the deployment shown in [Deployment Example without SecureSphere](#) on page 10, there is only an external Load Balancer fronting the web servers.

In the deployment shown in [Deployment Example with SecureSphere](#) on page 11, you will need three ELBs: an external ELB to balance traffic between the SecureSphere Gateways in the two Availability Zones, and an internal ELB in each Availability Zone to balance traffic among the web servers in that Availability Zone.



### Notes:

- The Availability Zones selected in the ELB should be public subnets (with IGW routing).
- It is strongly recommended that you configure the ELBs to work in HTTP mode, and not TCP mode, as TCP mode could have a negative impact on the WAF functionality.

## External ELB

This topic addresses details regarding the following items:

DNS 36

Health Check 36

### DNS

---

After completing the deployment you must associate the DNS entry for the web application with the external ELB.

### Health Check

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When configuring the external ELB's Health Check, you must set the **Ping Protocol** to TCP and the **Ping Port** to 80.

### XFF

Because the external ELB is in effect a Reverse Proxy, XFF should be enabled in SecureSphere. For more information, see **Supporting Web Load Balancers** in the **SecureSphere Web Security User Guide**.

### SSL

It is recommended, for performance reasons, that SSL be offloaded to the external ELB. For more information, see **Adding SSL Keys** in the **SecureSphere Web Security User Guide**.

## Session Stickiness (Affinity)

If the web application does not maintain its own session cookies, then an ELB can be configured – by defining a stickiness policy in the AWS Console – to insert its own cookie to bind subsequent requests from the same user to the same web application instance.

## Elastic IP Address

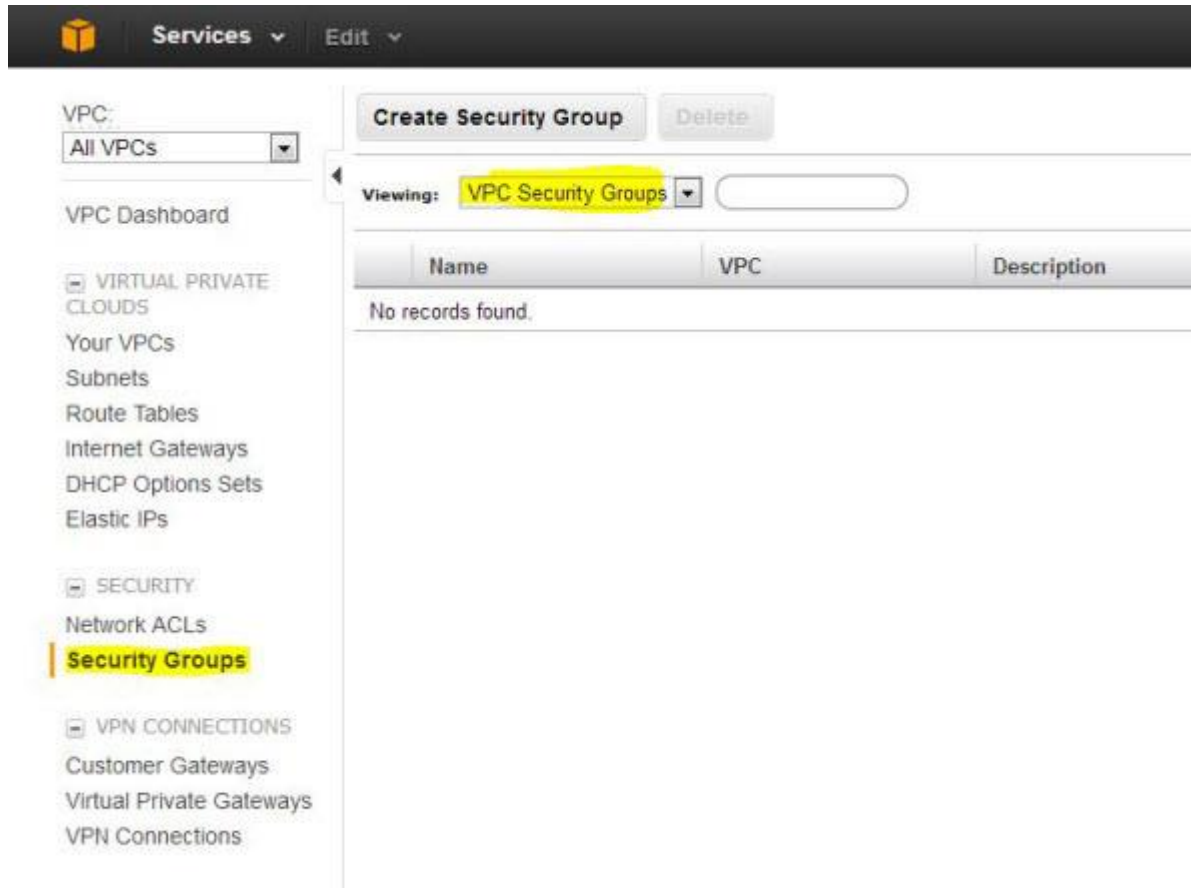
Elastic IP addresses are configured in **Services > EC2 > Elastic IPs**.

An Elastic IP address is a publicly available IP address, enabling access from the internet.

- If you are connecting to the Management Server from a Windows client using RDP, you should define an Elastic IP address for the Management Server.
- If you are connecting to the SecureSphere Management Server over a VPN, you may not need to define any Elastic IP addresses.

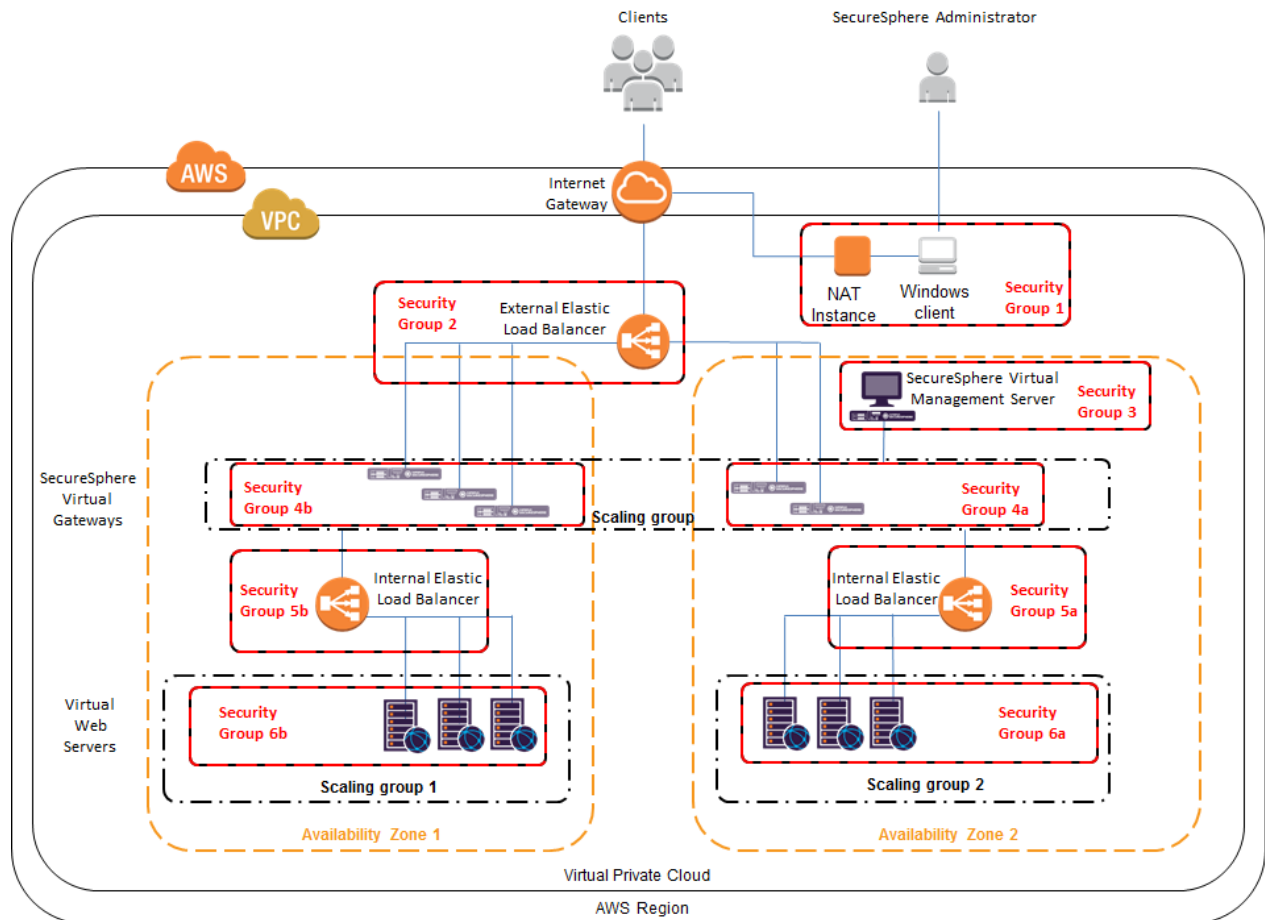
## Security Groups

A Security Group acts as a firewall for instances, for example, for the SecureSphere Gateway instance. CloudFormation automatically creates two Security Groups: one for the Management Server and another for the Gateways. You may wish to modify the automatically-created Security Groups, for example, to protect ports other than the default port 80.



**Figure 8: Creating a Security Group**

The following diagram shows the Security Groups that should be defined for the deployment depicted in [Deployment Example with SecureSphere](#) on page 11.



	Security Group	Rules
1	<b>Windows Client/NAT Instance</b>	Allows permitted outbound traffic to access the internet and responses to that traffic to enter the VPC (see <a href="#">NAT Instance Security Groups</a> on page 39 below).
2	<b>External ELB</b>	Accepts traffic from the internet and sends traffic only to the SecureSphere Gateways.
3	<b>Management Server</b>	Sends and accepts SSH and inbound HTTP traffic from the SecureSphere administrator, either over a VPN or a remote client (see <a href="#">Windows Client - Connecting to the SecureSphere Management Server</a> on page 16). Sends and accepts traffic from the SecureSphere Gateways it manages, as well as the enabled external systems, for example, <i>imperva.com</i> , the Imperva Cloud, <i>syslog</i> , <i>etc.</i>
4a 4b	<b>Gateways</b>	Sends and accepts SSH from the SecureSphere administrator, traffic from the Management Server, as well as the enabled external systems, for example, <i>imperva.com</i> , the Imperva Cloud, <i>syslog</i> , <i>etc.</i> Sends and accepts traffic to the internal ELBs.
5a 5b	<b>Internal ELBs</b>	Accepts traffic only from the SecureSphere Gateways and sends traffic only to the web servers.

	Security Group	Rules
6a 6b	Application web servers	Typically, accepts and sends traffic only from/to the internal ELBs, but other rules are possible as well as long as the only publicly-available path to the application web servers is through the SecureSphere Gateways.

You may find it necessary to adjust these rules for your specific deployment. In addition, you must take care that the Security Group rules are synchronized with changes to the configuration, for example, when new services are added.

## NAT Instance Security Groups

Configure the NAT instance Security Group as described in the table below in order to allow the NAT instance to:

- receive internet-bound traffic from the private subnet
- receive SSH traffic from your network

send traffic to the internet, which enables the instances in the private subnet to get software updates

Inbound			
the private subnet	TCP	80	Allows inbound HTTP traffic from servers in the private subnet.
the private subnet	TCP	443	Allows inbound HTTPS traffic from servers in the private subnet.
the public IP address range of your network	TCP	22	Allows inbound SSH access to the NAT instance from your network (over the Internet gateway)
0.0.0.0/0	TCP	80	Allows outbound HTTP access to the internet.
0.0.0.0/0	443	443	Allows outbound HTTPS access to the internet.



**Note:** For detailed information about NAT instances and Security Groups, refer to the Amazon documentation.

## VPC Peering

In a situation where there is more than one VPC within the same region, there are Gateways on all the VPCs, but only one Management Server on one of the VPCs, you use VPC Peering to enable communication between these VPCs to enable the Management Server to connect with all the Gateways.



**Note:** A VPC with no NAT instance has no internet access, and VPC Peering alone does not solve this. In order for SecureSphere to work across multiple VPCs, you must create a NAT instance for each VPC.

# CHAPTER 5

## Post Deployment Review

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This section lists some of the issues you should review after completing the deployment.

Secure Access 40

Minimizing Traffic Costs and Delays 40

Scaling Rules / License 41

Cross-Region Load Balancing 41

IP Address Change 41

### Secure Access

Ensure that the only publicly-available path to your application web servers is through the SecureSphere Gateways.

### Minimizing Traffic Costs and Delays

You should configure your deployment in a way that reduces to a minimum the traffic flowing among multiple Availability Zones. This has two benefits: you will avoid the extra costs as well as the delays associated with cross-Availability Zone traffic. For example, if you have two Availability Zones, configure an internal ELB for each Availability Zone (as in [Deployment Example with SecureSphere](#) on page 11) rather than a single internal ELB for both.



## Scaling Rules / License

You should take care to configure the scaling rules to match your Imperva license, that is, to ensure that AWS will not attempt to scale up SecureSphere Gateways beyond the number permitted by the license and to scale down Gateways when their time-based licenses expire.

## Cross-Region Load Balancing

If you require the capability to perform load balancing across Amazon regions, you should employ third-party tools for this purpose.

## IP Address Change

It may happen that the IP address of the SecureSphere Management Server changes, for example, after a crash or after Amazon maintenance. If this occurs, the Gateways will be unable to communicate with the Management Server until you manually restore the previous IP address.

You should enable detailed AWS monitoring so that you can respond in a timely manner to IP address changes and other important events.

# CHAPTER 6

## Patching AWS

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The procedure for patching an AWS SecureSphere deployment is different for Management Servers and for Gateways.

You should patch the Gateway(s) before you patch the Management Server.

For information on patching an AWS Gateway, see [Patching an AWS Gateway](#) on page 43.

For information on patching an AWS Management Server, see [Patching an AWS Management Server](#) on page 44.

[Patching an AWS Gateway](#) 43

[Patching an AWS Management Server](#) 44

## Patching an AWS Gateway

Gateways are deployed using Cloud Formation. Because a Gateway instance does not store persistent data, it can be created and destroyed by the AWS scaling mechanism. For this reason, directly patching a running Gateway instance is not effective: new Gateways will not include the patch.

The patch procedure therefore consists of updating the scaling group (Cloud Formation stack).



**Note:** When patching/upgrading an AWS Gateway, you must first make sure that the patch procedure does not exceed the number of licensed Gateways. For more information, see [Configuring Auto Scaling for Gateway Patch or Upgrade](#) on page 68.

### To patch an AWS Gateway:

1. Back up your current CFN template as follows:

- Select the Cloud Formation stack.
- Click the **Template** tab.
- Save the template.
- Click the **Parameters** tab.
- Save the parameters.

This procedure is described in the AWS documentation.



**Note:** If you are already running the maximum number of Gateways allowed by the Management Server license, the new Gateway will not be able to register to the Management Server. You will have to take down one of the Gateways before continuing with this procedure. If you have a High Availability deployment and do not want to lose High Availability functionality during the patch update, create an additional On-Demand Gateway stack to handle the traffic during the update.

2. In Cloud Formation, select the Gateway stack.
3. Click **Update Stack**.
4. Click **Upload a template to Amazon S3**.
5. Upload the JSON file of the patch AMI.
6. Review the JSON parameters and verify them. The parameter values are carried over from the previous version, and you can change them if required.
7. Password parameters are empty and you must select **Use existing value** to copy them to the new template.
8. In the **Options** screen, leave the default settings and click **Next**.
9. Check the box **I acknowledge that this template might cause AWS CloudFormation to create IAM resources**.
10. Click **Update** to start the patch installation.
11. The Gateway stack will now perform a “rolling update,” that is, it will take down one Gateway after another and bring up a new instance (which includes the patch) in its place, by default at ten minute intervals until all the Gateways are updated.

If for whatever reason you want to restore the previous version, update the Cloud Formation stack to use the previous template and parameters and the stack will be updated, that is, restored to the previous unpatched version.

For information on patching an AWS Management Server, see [Patching an AWS Management Server](#) on page 44.

## Patching an AWS Management Server

This procedure describes how to patch an AWS Management Server.

**To patch an AWS Management Server:**

1. Stop the Management Server (using the `impctl teardown` CLI command).
2. Create a snapshot of the Management Server.
3. Run the patch file using the `patch-remote` command, as follows:  

```
patch-remote [-h] [--insecure] [--user USER:PASSWORD] [--proxy HOST:PORT]
[--proxy-user USER:PASSWORD] PATCH_URL.
```

For details regarding optional download flags, see the table **Optional Download Flags** below.

4. When the installation ends, reboot the Management Server instance.

If for whatever reason you want to restore the previous version, you can do this from the snapshot.

**Optional Download Flags**

Name	Description
<b>--insecure</b>	Allows connections to SSL sites without certificates
<b>--user USER:PASSWORD</b>	Sets the server's username and password
<b>--proxy HOST:PORT</b>	Tells SecureSphere to use an HTTP proxy on the listed port
<b>--proxy-user USER:PASSWORD</b>	Defines the proxy's username and password

For information on patching an AWS Gateway, see [Patching an AWS Gateway](#) on page 43.

# APPENDIX A

## Troubleshooting

---

This section includes some guidelines for troubleshooting deployment problems. The following information for troubleshooting is available:

[Troubleshooting Checklist 46](#)

[Troubleshooting Errors 47](#)

[Get AWS System Log 48](#)

[HTTP Health Check 49](#)

[Debugging a Failed Gateway 51](#)

[Collecting AWS Data for Troubleshooting 52](#)

## Troubleshooting Checklist

The following is a list of items that you can check when trying to troubleshoot installation or operation of SecureSphere on AWS.

**Troubleshooting Checklist**

	Item to Verify	Description
	<b>AWS System Log</b>	<p>The AWS System Log lists errors encountered in AWS infrastructure and can give an indication as to problems that may be occurring.</p> <p>When experiencing issues during setup, it is recommended you examine this log. For more information see <a href="#">Get AWS System Log</a> on page 48</p>
	<b>MX and Gateway have outside access</b>	<p>The NAT instance must be configured to enable outside access for a variety of purposes. The following provides an overview of what needs to be configured for the NAT instance:</p> <ul style="list-style-type: none"> <li>• The MX and gateway must have a route table associated with the subnets directing to the NAT Instance - e.g. "0.0.0.0 -&gt; Nat instance id"</li> <li>• The NAT instance must have a public route table connected to the internet gateway - e.g. "0.0.0.0 -&gt; igXXXX instance ID"</li> </ul> <p>Note that the gateway will probably be stuck (in "WaitCondition" state) as part of the first time login if access is not be available</p> <p>You must disable the source/destination check in the NAT instance.</p> <p>For more information, see Amazon documentation on <b>Disabling Source/Destination Checks</b>.</p> <p>For information on configuring a NAT instance, see <a href="#">NAT Instance</a> on page 32.</p>
	<b>Connectivity between Devices</b>	<p>For SecureSphere to properly operate, there needs to be connectivity between its various devices. When encountering issues you should check to verify the below:</p> <ul style="list-style-type: none"> <li>• <b>Security Groups:</b> Needed for relevant ports between the MX, gateway and ELBs. usually ports 8083, 22, 443, 80. For more information on security groups, see <a href="#">Security Groups</a> on page 37.</li> <li>• <b>Subnets and routing:</b> Configured accordingly to allow access. For information on configuring subnets, see <a href="#">Subnets</a> on page 30.</li> <li>• <b>Elastic's IPs:</b> Must be configured to reach within the VPC. Alternatively a VPN can be configured to allow for direct access from within your IP addresses. For information on configuring Elastic IPs, see <a href="#">Elastic IP Address</a> on page 36.</li> </ul>
	<b>ELB is configured to listen to and Forward HTTP Protocol</b>	<p>The Elastic Load Balancer (ELB) must be configured to listen for the HTTP protocol and forward HTTP traffic on the ports used by the SecureSphere gateway and web servers. To verify this is taking place:</p> <ul style="list-style-type: none"> <li>• Make sure that the health check is configured per the recommended guidelines. For information on the ELB Health Check, see <a href="#">Health Check</a> on page 36.</li> <li>• Check that ELBs show instances as in service (Health check are getting response). For more information on ELBs, see <a href="#">External ELB</a> on page 36</li> </ul>

	Item to Verify	Description
	Scaling Group is configured as required and that scaling policies applied there have not been changed	Scaling policies should be based on CPU and Throughput , for 5 minutes polling interval.
	KRP Rules are Configured	KRP rules must be defined so that the KRP will listen to the relevant port. The server IP address should be the IP address associated with the relevant Inner ELB name. For more information on KRP Rules, see <a href="#">Configuring KRP Rules</a> on page 22.
	ec2_auto_ftl.log	A log is available at <code>/var/log/ec2_auto_ftl.log</code> which contains an overview of initial setup of SecureSphere listing the status of tasks including first tome login, creating a new users, setting passwords, asset tag, timezone and more. On-Demand customers can use the command <code>ec2log</code> to display the log file.

## Troubleshooting Errors

The following is a list of errors that may be encountered and suggested resolutions to these errors

Problem	Possible Cause
Instance creation fails (ROLLBACK_COMPLETE)	The reason for the failure is available in the stack's <b>Services &gt; CloudFormation &gt; Events</b> tab. The event shows the reason for the failure. If the event shows a WaitHandle Timeout message, the NAT instance through which communication with AWS takes place may be misconfigured, or the proxy is not configured properly.
Deletion of Management Servers fails (DELETE_FAILED).	Termination Protection is configured by default for Management Servers. To delete the Management Server stack you must manually disable Termination Protection in <b>Services &gt; EC2</b> .
Instance creation of Management Server fails (ROLLBACK_FAILED)	When there is a stack creation failure for a Management Server, which is configured by default with Termination Protection, rollback fails.
Failed connecting to CloudFormation, validate NAT Instance or Proxy Configuration	Displayed in the AWS System Log, this error indicates there is a problem with the NAT configuration. It is recommended that you check NAT settings as described in <a href="#">NAT Instance</a> on page 32.

## Get AWS System Log

The AWS System Log can contain information that will assist you in diagnosing problems you're encountering.

When encountering deployment issues, it's always recommended that you download the AWS system log to see if there are any messages.

### To access the AWS System Log:

1. In AWS, under **Instances**, right click the Instance.
2. Under **Instance Settings**, Select **Get System Log**.

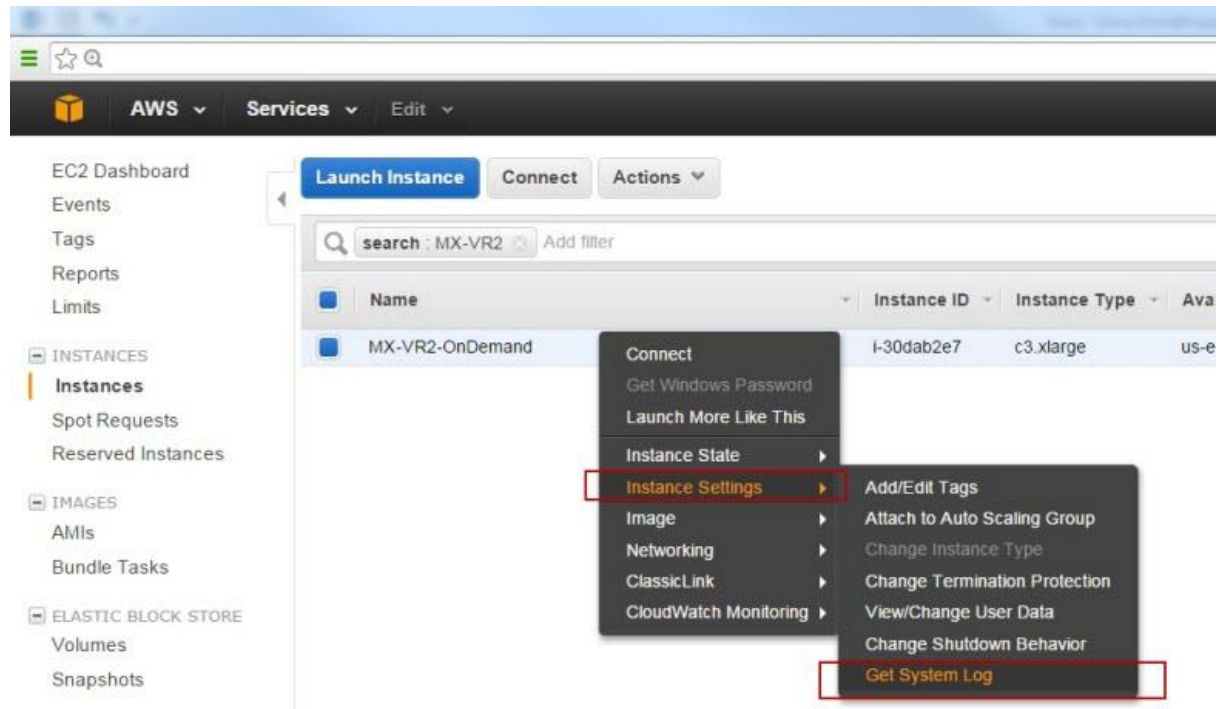


Figure 9: Get System Log



The System Log opens in a separate window as shown below. In this example, the message states "Failed connecting to CloudFormation, validate NAT Instance or Proxy Configuration." So to troubleshoot, you could check NAT instance configuration as described in [NAT Instance](#) on page 32.

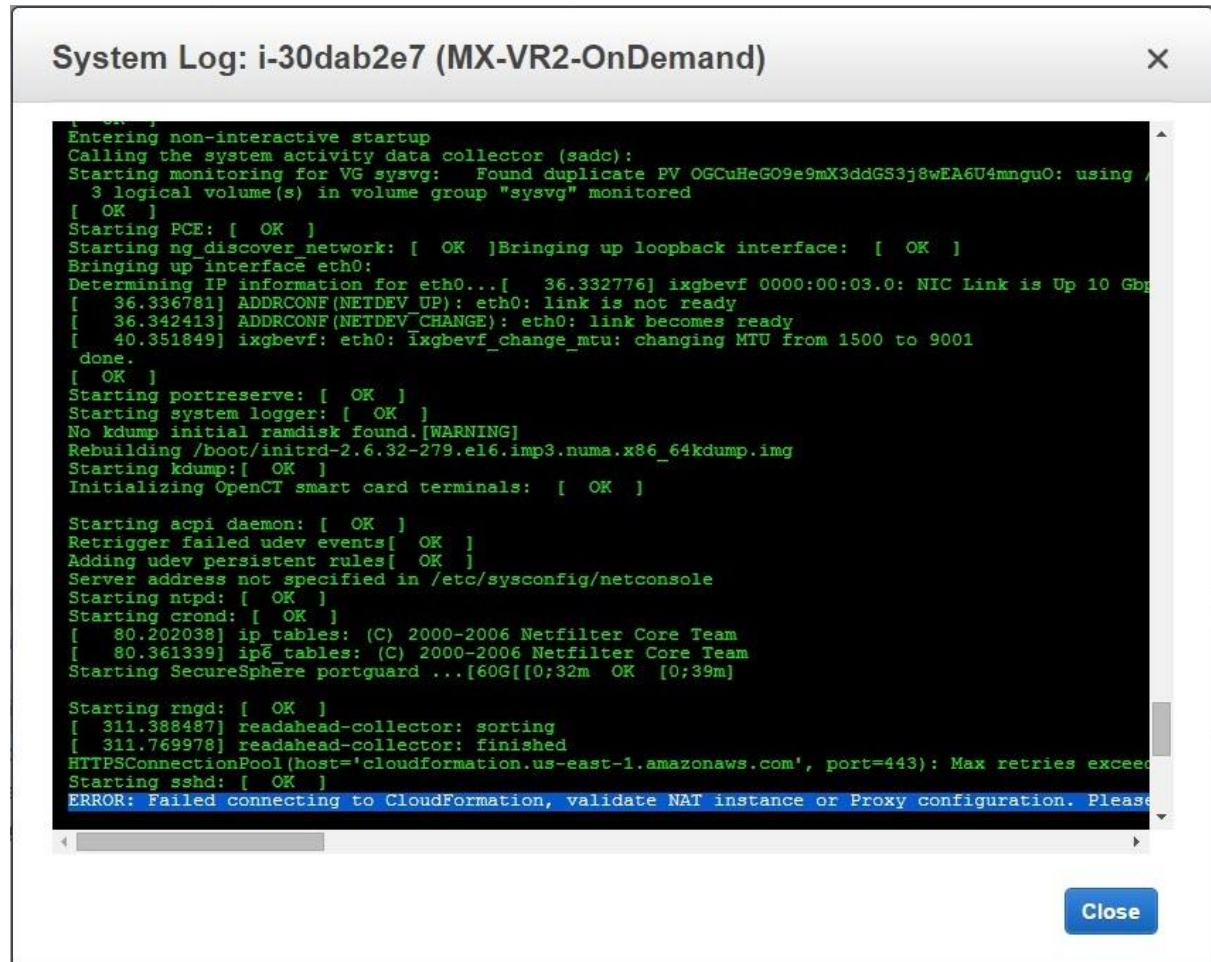


Figure 10: AWS System Log Example

## HTTP Health Check

If the ELB Health Check is configured to use HTTP, the Gateway can be configured to periodically log the health check and its "health status" in a cyclical log. The health check confirms that the connection through the External ELB > Gateway > Internal ELB > Web Server path and back is up, using HTTP packets.

The log file is in the `/proc/hades/http_health_check` directory, and it is limited to 3,000 entries, after which the entries are overwritten cyclically.

If you are using this feature, you should configure it for all Gateway stacks and Gateway Groups managed by the Management Server.

### To configure the HTTP health check:

1. In the **Main** workspace, select **Setup > Gateways**.
2. Select the Gateway group.
3. In the **Details** tab, open the **Advanced Configuration** section.

4. Enter the following text and then click **Save**.

```
<http-health-check-monitoring>
  <health-check-url url="<URL>" interval-sec="<n>" />
</http-health-check-monitoring>
```

For example:

```
<http-health-check-monitoring>
  <health-check-url url="/healthCheck/health.html" interval-sec="300" />
</http-health-check-monitoring>
```

Name	Description
<b>url</b>	<p>The URL of the host whose health is to be checked. You can define multiple URLs, each one on a separate line.</p> <p>Note: It is recommended you created a custom page for the Health Check URL and not use a default page. Otherwise the log may fill up and it may be difficult to identify relevant issues.</p>
<b>interval-sec</b>	The interval in seconds between health checks.

Click **Save**.

The log entries contain the following information:

- timestamp
- details of the IP addresses and ports in the path
- URL
- status

#### To delete the HTTP health check:

1. In the **Main** workspace, select **Setup > Gateways**.
2. Select the Gateway group.
3. In the **Details** tab, open the **Advanced Configuration** section.
4. Delete all the text between the opening and closing `http-health-check-monitoring` tags, so that all that remains is the following, and click **Save**.

```
<http-health-check-monitoring>
</http-health-check-monitoring>
```

## Debugging a Failed Gateway

The Management Server monitors the AWS SQS for requests to terminate a Gateway, which can occur for one of 3 reasons:

- The Gateway instance failed an ELB health check.
- The Gateway instance was scaled down.
- The Gateway instance was manually terminated by the user.

In all of these cases, AWS removes the Gateway from the stack and scales up another Gateway in its place, and the Management Server unregisters the Gateway, so that it is no longer counted against the license.

If the reason for the Gateway instance termination is that the Gateway failed an ELB health check, the following events occur:

- AWS delays terminating the failed Gateway instance for a pre-defined period (up to 30 minutes).
- The Management Server runs the `get-tech-info` command on the failed Gateway (rebooting the Gateway if necessary) and stores the output file locally (on the Management Server).
- The Management Server requests that AWS terminate the failed Gateway instance.

The SecureSphere administrator can then review the `get-tech-info` file to determine the reason for the Gateway's failure.

If the reason for the Gateway instance termination is that the Gateway instance was scaled down or terminated by the user, the Management Server does not generate a `get-tech-info` file but allows AWS to immediately terminate the Gateway instance.

If more than one Gateway instance fails, the Management Server deals with them successively. There can be complications in unusual circumstances, for example, if many Gateways fail at the same time and AWS terminates a failed Gateway instance before the Management Server is able to run `get-tech-info` on it.

During the time a failed Gateway instance remains up pending the retrieval of its `get-tech-info` file and before AWS terminates its instance, the string `"Under_Log_Retrieval"` is appended to its instance name.

## Collecting AWS Data for Troubleshooting

You can collect logs about the operation and status of the AWS environment that can help with troubleshooting. You do this by running the **aws-logs-remote** command. SSH to the Gateway and enter the command into the CLI. Additionally, the command is run automatically when you run Get Tech Info from the Management Server user interface.

The command is to upload AWS logs and configuration to a URL. The syntax of the command is as follows:

```
aws-logs-remote [-h] --protocol {ftp,http,https,scp} [--user USERNAME]
                [--password PASSWORD] [--insecure] [--proxy HOST:PORT]
                [--proxy-user USER:PASSWORD]
                URL
```

mandatory upload flags:

```
--protocol {ftp,http,https,scp}  upload protocol
```

optional upload flags:

```
--user USERNAME          upload server user
--password PASSWORD      upload server password
--insecure                allow connections to SSL sites without certs
--proxy HOST:PORT <host[:port]>    use HTTP proxy on given port
--proxy-user USER:PASSWORD <user[:password]>    set proxy user and password
```

positional arguments:

```
URL          upload URL address - where file will be sent (e.g. ftp.imperva.com/support/customer_id/,
192.168.1.8/home/user_name/file_name)
```

# APPENDIX B

## Backup and Restore

---

This section review the process of backup and restore, as follows:

[Backup 53](#)

[Restore 54](#)

### Backup

Backing up the SecureSphere Management Server EBS (the Management Server data) is performed by running a Full System Export and then creating an AWS snapshot. These two actions should be coordinated as follows:

1. Create an Action Set of type Archiving.
2. To the Action Set, attach an action interface of type **AWS Snapshot > Create AWS Snapshot**.
3. Provide the Amazon credentials (Access Key ID and Secret Access Key) for creating the AWS snapshot.
4. Configure the Action Set as an Archiving Action in Full System Export (**Admin > Maintenance > Export Settings**).
5. Schedule the Full System Export.

A system event is issued upon the completion of the Archiving Action.

These actions should be scheduled at regular and frequent intervals and run by a user whose permissions are restricted to taking snapshots.



**Note:** The user requires the following IAM Policy permissions:

- ec2:CreateSnapshot
- ec2>DeleteSnapshot
- ec2:DescribeSnapshots
- ec2:DescribeVolumes

The user must have URL access to the relevant Amazon Region in order to perform the snapshot. See the Amazon documentation for detailed information about defining users and their privileges.

The snapshot is created in the AWS environment. Only the last two snapshots are saved.

## Restore

This section reviews the various procedures involved with restoring a system and includes:

[Management Server 54](#)

[Management Server EBS 54](#)

## Management Server

If the SecureSphere Management Server fails, you can restore it as follows:

### To restore the SecureSphere Management Server:

1. Create a new SecureSphere Management from the AMI as described in [Deploying the SecureSphere Management Server](#) on page 14.
2. Confirm that Management Server still has the same IP address; otherwise the Gateways will be unable to communicate with it.
3. Restore the EBS from the snapshot, as described below.

## Management Server EBS

If the SecureSphere Management Server EBS fails, it can be restored from the snapshot.

### To restore the SecureSphere Management Server EBS:

1. In **AWS EC2 > Snapshots**, from the **Snapshots** page, right-click the snapshot from which to restore the SecureSphere Management Server EBS.
2. Select **Create volume**.
3. In **Type**, select the appropriate volume type, for example, Standard volume.
4. In the **Instances** page, stop the Management Server.
5. Wait for the Management Server to shut down completely.
6. Locate the **volume** used by the Management Server in the **Volumes** page.
7. Right-click the **volume** and select **Detach volume**.
8. Locate the **volume** created from the snapshot and select **Attach volume**.
9. Select the Management Server instance.

10. Select the Device **/dev/sda1**.
11. Click **Attach**.
12. Start the Management Server instance.
13. Connect to the Management Server using SSH.
14. Stop the Management Server with the `impctl server stop` command.
15. Import the export file that was created with the system export function. To import the file use the `full_expimp.sh` utility.
16. The export file location in the snapshot is `/var/tmp/server-backup`.
17. Start the Management Server with the `impctl server start` command.

For more information on exporting and importing the SecureSphere configuration and on starting and stopping the Management Server, see **SecureSphere Administration Guide**.

# APPENDIX C

## Upgrading SecureSphere on AWS

---

This procedure describes how to upgrade SecureSphere on AWS from earlier versions to a later version. It reviews the following topics:

[Upgrading a Management Server 56](#)

[Upgrading a Gateway 59](#)

### Upgrading a Management Server

This is a multi-step process:

- Bring up a second MX and install the new SecureSphere version on this MX
- Export the MX configuration.
- Import the MX configuration to the second MX.
- Bring down the old MX.

[Exporting the Management Server Configuration 57](#)

[Bringing Up a Second Management Server with the New SecureSphere Version 58](#)

[Importing the Management Server Configuration to the Second Management Server 58](#)



## Exporting the Management Server Configuration



### Notes:

- In order to export the Management Server and conduct the upgrade, you must be using SecureSphere version 10.5 Patch 10 or newer.
- You can upgrade from any version (from version 10.5 Patch 10) to any version.

To export the Management Server configuration, connect to SecureSphere via SSH, then execute the following command:

```
impctl platform export
```

The exported file is named UpgradeExport.tar.gz.zip.

--zip-password=<password>	A password to protect the exported file. Valid password must contain 7-14 letters, digits or * ( ) - + = # % ^ : / ~ . , [ _ ]
--protocol=<protocol>	<p>&lt;protocol&gt; can be one of:</p> <p>local</p> <p>nfs</p> <p>ftp</p> <p>cifs</p> <p>s3</p>

The table below lists the arguments required for each of the possible protocols.

Protocol	Arguments	Explanation
local	--path	
nfs	--path --server	server must be an IP address
ftp	--server --user --password --path	server must be an IP address. This argument is optional.
cifs	--server --user --password --path	server must be an IP address
s3	--awsAccessKey --awsSecretKey --region --bucketName	All the arguments are standard AWS parameters.

## Examples

The following are a number of examples for how to run the Upgrade.

```
impctl platform export --protocol=local --path=/tmp  
--zip-password=<password>
```

```
impctl platform export --protocol=nfs --path=/tmp  
--server 10.1.2.3 --zip-password=<password>
```

```
impctl platform export --protocol=ftp --server=10.5.6.7  
--user=admin --password=123456 --path=/usr/tmp --zip-password=<password>
```

```
impctl platform export --protocol=cifs --server=10.1.2.3  
--user=admin --password=123456 --path=/usr/tmp --zip-password=<password>
```

```
impctl platform export --protocol=s3 --awsAccessKey=[awsAccessKey]  
--awsSecretKey=[awsSecretKey] --region=[region] --bucketName=[bucketName]
```

## Bringing Up a Second Management Server with the New SecureSphere Version

Deploy a CloudFormation stack from the new CloudFormation templates, just like doing a clean installation of a new version.

## Importing the Management Server Configuration to the Second Management Server

Import the Management Server configuration to the second Management Server by executing the following command:

```
impctl platform import
```

The arguments are the same as for the export step.



**Note:** The imported file must be named UpgradeExport.tar.gz.zip, otherwise SecureSphere won't find the file for import.

## Upgrading a Gateway

As a Gateway is stateless, to upgrade it you must upgrade the gateway stack using the new JSON file which points to the new SecureSphere version AMI.



**Note:** When patching/upgrading an AWS Gateway, you must first make sure that the patch procedure does not exceed the number of licensed Gateways. For more information, see [Configuring Auto Scaling for Gateway Patch or Upgrade](#) on page 68.

## APPENDIX D

# Migrating an AWS On Demand Deployment to a BYOL Deployment

---



### Notes:

- Before beginning this procedure, contact Imperva and obtain a BYOL license suitable to your requirements. The individual steps in this procedure are documented in detail elsewhere in this Deployment Guide and in the SecureSphere User and Administration Guides.
- The On Demand license is not supported on AWS GovCloud (US) deployments.

### To migrate an AWS deployment from On-Demand to BYOL:

1. Login to the On-Demand Management Server using `ssh`.
2. Run the CLI `export-remote` command and save the exported file to a remote location.  
You will need the exported file later in this procedure.
3. Using Cloud Formation, create a new BYOL Management Server.
4. Login to the BYOL Management Server using `ssh`.
5. Stop the BYOL Management Server.
6. Run the CLI `import-remote` command and import the file you previously exported.
7. After the import successfully completes, start the BYOL Management Server.
8. Log into the BYOL Management Server GUI.

9. Apply the BYOL license you obtained before you began this procedure (see the note above) to the BYOL Management Server.
10. Remove the individual On-Demand Gateways from the BYOL Gateway screen, but **do not remove the Gateway Group**.
11. Create a new BYOL Gateway stack pointing to the BYOL Management Server.
12. Associate the Gateway stack with the Gateway Group.
13. After determining that the BYOL deployment is functioning correctly, you can stop and terminate the On-Demand deployment.

# APPENDIX E

## Advanced Deployments

---

Advanced deployment options are available.



**Note:** MX-HA is supported with a BYOL license only.

Hybrid Mode 63

AWS Management Server High Availability (MX-HA) Mode 64

AWS WAF Single Subnet Mode 65

## Hybrid Mode

You can deploy Gateways on both AWS (On-Demand and BYOL Gateways) and as standard machines at your data center, while having your management server as a standard SecureSphere machine at your data center. This is known as Hybrid Mode. Hybrid Mode enables you to expand your on-premises setup's capacity by adding Gateways on AWS.



**Note:** Hybrid mode is not supported with MX-HA and MX-DR deployments.

Note the following requirements for Hybrid Mode:

- You must establish network connectivity between the VPC and your data center's network. You can use solutions such as AWS Direct Connect and various VPN options. The Gateway and the management server need to recognize one another's actual IP addresses.
- The communications bandwidth must be no less than 10mb/s. In cases of particularly high load, this could be higher.
- Make sure that the required ports are open between the management server and the gateway:
  - Management server: 8083
  - Gateway: 443.

In addition, for the hybrid mode to work, before deploying the Gateway stack you must edit the Gateway's CloudFormation template (json) file. Doing so causes a new resource **MXUser** to appear in the AWS CloudFormation Resources tab. This resource enables the Gateways on Amazon to communicate with the on-premises MX.

Once set up, the new resource appears in the console as in the image below.

mxaccesskey		AWS::IAM::AccessKey
mxuser	y:mxuser:8083@mxk9	AWS::IAM::User

### To configure the CloudFormation template for hybrid mode:

1. Open the Gateway's CloudFormation template file in a text editor.
2. Find the section titled `IsMxPhysical`.
3. Change the `False` entry to `True`.
4. Save the file.
5. Deploy the Gateway's CloudFormation template.

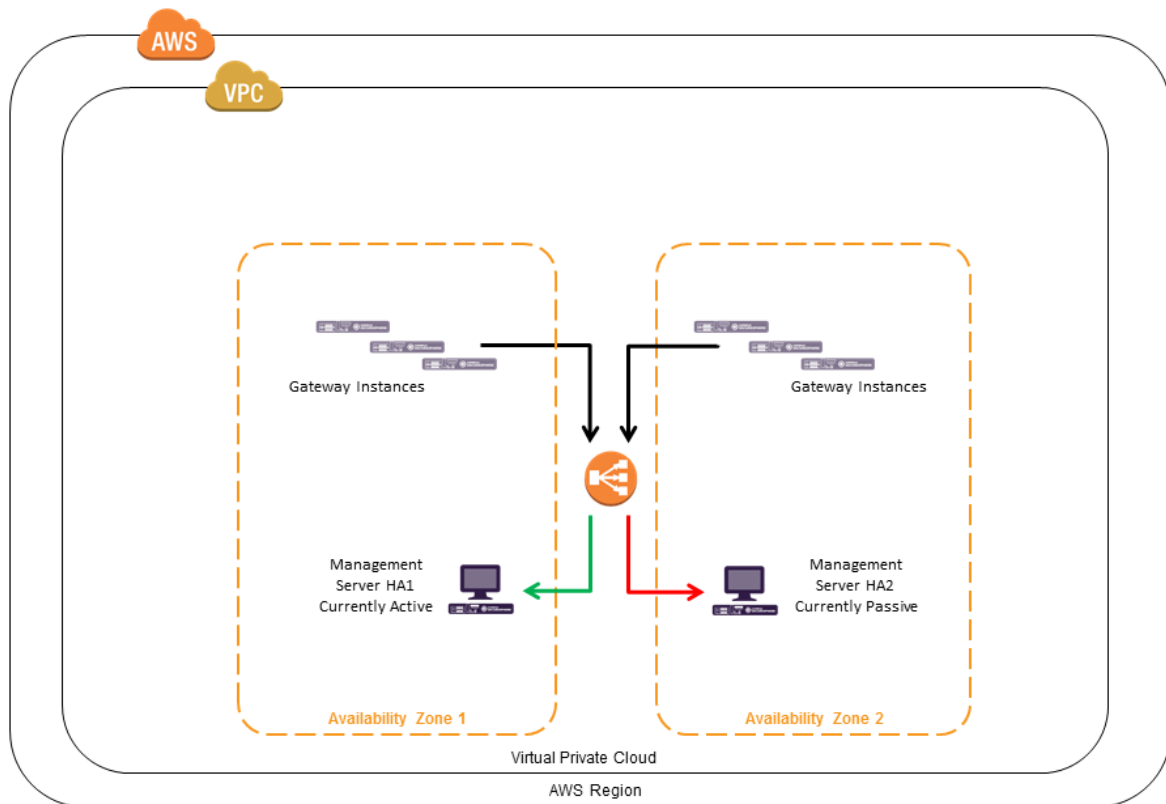
## AWS Management Server High Availability (MX-HA) Mode

With single mode, if a Management Server fails, there is no way to manage the Gateways while the Management Server is down. Gateways continue to monitor traffic, but there are no management capabilities until the Management Server has been restored.

In deployments in which autoscaling is important (e.g. many WAF deployments), Gateways are created as demand increases. However, if the Management Server fails, new Gateways cannot be registered as they are created, and therefore these new Gateways cannot monitor traffic.

Management Server High Availability (MX HA) mode solves these difficulties by providing full HA facilities using two connected Management Server instances. Thus there is no loss of management capability, and new Gateways are automatically registered and can begin to function, even if one of the Management Servers fails.

In SecureSphere's AWS MX HA Mode, two Management Servers are created. The Gateways point to a virtual IP that serves both Management Servers, the HA mechanism knows which machine that represents at any given time, and the standard HA systems - Data Guard, Pacemaker and Corosync carry out their normal functions.



You implement MX HA mode by using the MX HA mode template file. **Management Server, HA:** SecureSphere-Management-MXHA-AWS-CloudFormation-<SecureSphere-Version>-BYOL.json.



When you register a Gateway on a Management Server in MX HA mode, use the DNS address of the ELB instead of the IP address of the Management Server.

**To find the DNS Name of the load balancer:**

1. In AWS, navigate to **EC2 > Load Balancers**.
2. Select the **Stack Name**
3. Select the **Description** tab.
4. Use the entire content of the **DNS Name** field's first line, except the **(A Record)** at the end.



**Notes:**

- In MX HA mode, the license is good for both Management Server instances. You generate one license and upload it to one of the Management Servers.
- MX HA mode is not supported in AWS GovCloud (US) deployments.
- MX HA mode is not supported in the Frankfurt Region.

## AWS WAF Single Subnet Mode

You can configure your Gateways on AWS so that the connections to the Management Server and to the monitored web application servers are on the same subnet. This is called AWS WAF Single Subnet mode.

You implement AWS WAF Single Subnet mode by using the AWS WAF Single Subnet template file. **AWS WAF Single Subnet:** SecureSphere-WAF1Leg-Gateway-AWS-CloudFormation-<SecureSphere-Version>-BYOL.json.

# APPENDIX F

## Auto Scaling from BYOL to On-Demand Instances

---

If you want to be prepared for a situation in which demand is expected to require even greater capacity than your existing BYOL licenses, you can configure your AWS deployment so that it will automatically add On-Demand instances as necessary, and remove them similarly.



**Note:** Auto-scaling from BYOL to On-Demand instances is supported only when the BYOL stack is configured to a fixed instance count, and the scaling is done by the On-Demand stack only.

### To configure AWS to auto scale from BYOL to On-Demand:

1. Create an On-Demand stack. For more information, see the **SecureSphere WAF on Amazon AWS On-Demand Configuration Guide**.
2. Configure the desired number of fixed BYOL instances:
  - a. In your browser, navigate to your Amazon Web Services page, and log in using your AWS account information.
  - b. Select **EC2 > Auto Scaling Groups**.
  - c. Select the desired BYOL auto scaling group.
  - d. Select the **Details** tab.
  - e. Click the **Edit** button.
  - f. Set the **Min**, **Max** and **Desired** parameters to the same value. It is recommended that this value is the maximum value allowed by the BYOL license..
  - g. Click **Save**.

3. Delete the On-Demand policies:
  - a. Select **EC2 > Auto Scaling Groups**.
  - b. Select the desired On-Demand auto scaling group.
  - c. Select the **Scaling Policies** tab.
  - d. For each policy, click **Actions** then select **Delete**.
4. Configure five new policies on the On-Demand auto scaling group:
  - a. Select **EC2 > Auto Scaling Groups**.
  - b. Select the desired On-Demand auto scaling group.
  - c. Select the **Scaling Policies** tab.
  - d. Click **Add policy**. The **Create Scaling Policy** window appears.
  - e. Enter the name of the new policy. You can enter any name you wish, but it is recommended that you use the alarm names given in the table below, which summarizes the parameters for each of the five new policies you must add.
  - f. From the **Execute policy when** drop down, select the alarm that triggers the policy. The alarms appear in the format <BYOL stack name><alarm name><id>. Refer to the table below.
  - g. Enter values in the **Take the action** fields, in accordance with the **Action** field in the table below.
  - h. In the **Instances need** field, enter **600 seconds to warm up**.
  - i. Click **Create**.
  - j. Repeat steps d to i for each of the five alarms in the table below.

**Auto Scaling Alarms and Actions**

Alarm	Action	Description
<b>NetworkInAlarmHigh</b>	Add 1 instance	Scale-up if the NetworkIn throughput > (70% of max throughput) for 5 minutes
<b>NetworkInAlarmLow</b>	Remove 1 instance	Scale-down if the NetworkIn throughput < (30% of max throughput) for 5 minutes
<b>NetworkOutAlarmHigh</b>	Add 1 instance	Scale-up if the NetworkOut throughput > (70% of max throughput) for 5 minutes
<b>NetworkOutAlarmLow</b>	Remove 1 instance	Scale-down if the NetworkOut throughput < (30% of max throughput) for 5 minutes
<b>CPUAlarmHigh</b>	Add 1 instance	Scale-up if CPU > 80% for 5 minutes

## APPENDIX G

# Configuring Auto Scaling for Gateway Patch or Upgrade

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When you patch or upgrade your AWS Gateways, a new patched or upgraded instance is created, and only subsequently is the old instance terminated.

The number of AWS Gateways you can have is limited by your license. In order to avoid a failure of your patch/upgrade, you need to ensure that the patch or upgrade procedure does not exceed the number of licensed Gateways.

You do this by configuring the relevant auto scaling group so that the number of machines is one less than the number allowed by your license.

### To configure auto scaling for Gateway patch or upgrade:

1. In your browser, navigate to your Amazon Web Services page, and log in using your AWS account information.
2. Select **EC2 > Auto Scaling Groups**.
3. Select the desired BYOL auto scaling group.
4. Select the **Details** tab.
5. Click the **Edit** button.
6. Edit the **Desired** and **Min** fields so that their values are one less than the license capacity.
7. Click **Save**.
8. Perform the patch/upgrade. When you do this, make sure that the value of the **ScalingMinSize** parameter is one less than the license capacity.
9. When you have finished all your patches/upgrades, repeat steps 1 to 6, but this time reset the **Desired** and **Min** fields to their original values. Click **Save**.

# APPENDIX H

## Amazon Instance Type Mapping

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The following Amazon instance types are supported:

- m3.large
- m3.xlarge
- m3.2xlarge
- c3.large
- c3.xlarge
- c3.2xlarge
- c4.large
- c4.xlarge
- c4.2xlarge

The table below lists the recommended mapping of SecureSphere virtual appliance model numbers and the corresponding **minimum** Amazon Instance Types.

SecureSphere Virtual Appliance Model	SecureSphere Appliance Type	Minimum Amazon Instance Type
AV1000	Gateway	C3.large
AV2500	Gateway	C3.xlarge
AVM150	Management Server	C3.xlarge

# APPENDIX I

## Imperva License Key

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In version 11.5, the default behavior has been changed, the Imperva license key has been removed from the CloudFormation template, and machines are launched in sealed mode.

If you want to configure a machine so that it is unsealed - i.e. so that you can act as an Admin user on it - you need to edit the template file.

```
"Resources": {
  "ManagementServer": {
    "Type": "AWS::EC2::Instance",
    "Properties": {
      "UserData": {
        "Fn::Base64": {
          "Fn::Join": [
            "",
            [
              "ImpervaLicenseKey : Null\n",
              "WaitHandle : "
```

**To configure an unsealed machine:**

1. Open the JSON file for the machine you are configuring.
2. In the row with **ImpervaLicenseKey**, replace **Null** with the license key you were given.
3. Use the edited template file to set up the machine.

If, and only if, you did not unseal the machine at setup by editing the JSON, you can unseal it subsequently, using the **unlock** command.

**To unseal a machine after setup:**

1. SSH to the machine.
2. Type  
`unlock <license key>`  
and hit **Enter**.

**Notes:**

- For the unlock to take effect, reconnect to the SSH.
- Since Gateways are scalable, it is recommended that you use the JSON file to unlock them.

# APPENDIX J

## Code Samples

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Create Default Reverse Proxy Rule 72

### Create Default Reverse Proxy Rule

For more information on the functions, refer to the [SecureSphere OpenAPI Guide](#).

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## In Bash

---

```
#!/bin/sh
# set some globals
USER="myuser"
PASS="mypassword"
MX="my.mx.com"
# login and retrieve auth token
AUTH=`echo -n "$USER:$PASS" | base64`
JSESSIONID=`curl -sik -X POST
https://$MX:8083/SecureSphere/api/v1/auth/session -H "Authorization: Basic
$AUTH" | grep "session-id" | sed 's/^.*=//' | sed 's/\\".*$//'\`
# create server group
curl -sik -X POST -H "Cookie: JSESSIONID=$JSESSIONID"
https://$MX:8083/SecureSphere/api/v1/conf/serverGroups/Default%20Site/Default%
20Server%20Group
# create web service
curl -sik -X POST -H "Cookie: JSESSIONID=$JSESSIONID" -H "Content-Type:
application/json" -H "Accept: application/json" -d
'{"ports":[80],"sslPorts":[443]}'
https://$MX:8083/SecureSphere/api/v1/conf/webServices/Default%20Site/Default%2
0Server%20Group/web
# create default KRP rule
curl -vvsik --trace-ascii -X PUT -H "Cookie: JSESSIONID=$JSESSIONID" -H
"Content-Type: application/json" -H "Accept: application/json" -d
'{"outboundRules":
{"10":
{"externalHost":"Any","internalIpHost":"www.imperva.com","serverPort":80,"encr
ypt":false}
}}
'https://$MX:8083/SecureSphere/api/v1/conf/webServices/$NEW_SITE_NAME/$NEW_SG_
NAME/$NEW_SERVICE_NAME/krpInboundRules/$GATEWAY_GROUP/$ALIAS/$LISTENING_PORT
```

## In Python

```
#!/usr/bin/python
import base64
import requests
import json
import sys

# MX Settings
SERVER          = <MX IP>
USER            = <myusername>
PASSWORD        = <mypassword>

# Disable warnings caused by unknown SSL certificate
requests.packages.urllib3.disable_warnings()

# Function to handle MX transactions
def mx_post(path, **kwargs):
    baseurl = 'https://%s:8083/SecureSphere/api/v1' % SERVER
    try:
        res = requests.post(baseurl + path, verify=False, **kwargs)
        if res.text:
            res_json = json.loads(res.text)
        else:
            res_json = {}
    except:
        print "ERROR: Network connection failure"
        sys.exit(1)

    if 'errors' in res_json:
        print "ERROR: MX returned failure - "
        for item in res_json['errors']:
            for key, value in item.items():
                print "%s: %s" % (key, value)
        sys.exit(2)

    return res_json

# Connect to MX
auth_header = {'Authorization': 'Basic %s' % base64.b64encode('%s:%s' % (USER, PASSWORD))}
path = '/auth/session'
res = mx_post(path, headers=auth_header)
try:
    session_key, session_value = res['session-id'].split("=")
    cookie = {session_key: session_value}
except:
```

```
print "ERROR: MX did not return session ID"
print res

# Create Server Group
site = 'Default%20Site'
server_group = 'Default%20Server%20Group2'
path = '/conf/serverGroups/%s/%s' % (site, server_group)
mx_post(path, cookies=cookie)

# Create Web Service
web_service = 'web'
body = {'ports': ['80']}
path = '/conf/webServices/%s/%s/%s' % (site, server_group, web_service)
mx_post(path, cookies=cookie, json=body)

# Create Default KRP Rule
rule = {'1': {'externalHost': 'Any', 'internalIpHost': 'www.imperva.com', 'serverPort': 80}}
body = {'outboundRules': rule}
rule_name = 'us-east1/AWS%20Default/80'
rule_name = 'Cluster'
path = '/conf/webServices/%s/%s/%s/krpInboundRules/%s' % (site, server_group, web_service, rule_name)
mx_post(path, cookies=cookie, json=body)
```

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